

### 3Q 2019 Results

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According to IFRS, Consolidated, Unaudited

# 2019 PROPOSALS TO SHAREHOLDERS





CZK 1.7 billion<sup>1</sup> CZK 3.30 per share<sup>1</sup> up to 11 million shares
up to CZK 1 billion

The Management Board will propose to shareholders 2019 interim dividend and share buy back at the General Meetingon **26November 2019** 



### 3Q 2019 HIGHLIGHTS



LENDING GROWTH<sup>1</sup>

+12.5% YoY

Outperforming quidance



3Q'19 YtD NET PROFIT

CZK 3.1 billion

Outperforming guidance



RECURRING PROFITABILITY<sup>2</sup>

+13.3% YoY

Growth continued in 3Q 2019



LOWER CAPITAL REQUIREMENT

(20bps)

Pillar II lowered to 2.4% for 2020



#### **KEY DEVELOPMENTS IN 3Q 2019**

# Continued strong operating performance, accompanied by improved client acquisition, strong deposit growth, capital requirement further lowered by CNB

### OPERATING INCOME

+4.1%

Driven by 8.7% year on year increase in NII

CZK 5,911 million of Net interest income in 3Q'19 YTD exceeding 3Q'18 YTD by
CZK 474 million

### NET CLIENT ACQUISITION

+320%

Achieved excellent growth of new clients by 37.6 ths

Net client acquisition grew by 27.7 thousands, up 320% year-on-year, primary banking customers up 4.7%

### **DEPOSIT GROWTH**

+21.5%

Strong growth of core customer deposits

Positive development in core customer deposits in both segments, **retail up 20.3% and commercial up 23.9%** 

### **EQUITY RETURNS**

17.8%

Excellent 17.8% RoTE above guidance

Excellent RoTE position above initial guidance of 15.5% with **RoE at 16.3%** 

### STRENGHTENED CAPITAL

18.1%

Tier 2 issued, RWA management, lower Pillar II requirement

CZK 2.9 billion<sup>1</sup> positive impact on regulatory capital, CNB lowered Pillar II to 2.4% for 2020



#### **KEY FINANCIAL METRICS**

### Strong profitability, supported by operating income growth and better than expected Cost of Risk

		3Q'18 YtD	3Q'19 YtD
PROFITABILITY	TOTAL OPERATING INCOME (CZK m) NET PROFIT (CZK m) RETURN ON TANGIBLE EQUITY	7,525 3,363 19.8%	7,834 3,070 17.8%
LOANS & DEPOSITS	NET CUSTOMER LOANS (CZK bn) CORE CUSTOMER DEPOSITS (CZK bn)	135.7 142.2	152.4 172.8
ASSET QUALITY	COST OF RISK CORE COST OF RISK NPL RATIO	0bps 68bps 3.0%	27bps 56bps 1.9%
LIQUIDITY	LOAN TO DEPOSIT RATIO LIQUIDITY COVERAGE RATIO REGULATORY LEVERAGE	90.9% 132.5% 9.0%	79.2% 195.1% 8.0%
CAPITAL	TOTAL CAPITAL ADEQUACY RATIO RISK WEIGHTED ASSETS (CZK bn)	16.6% 121.5	18.1% 123.8



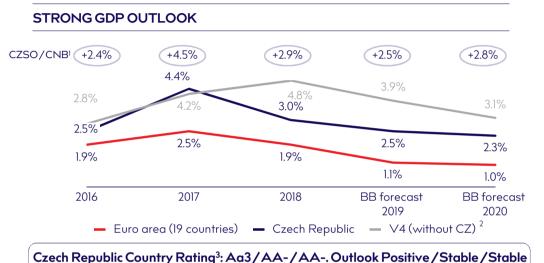
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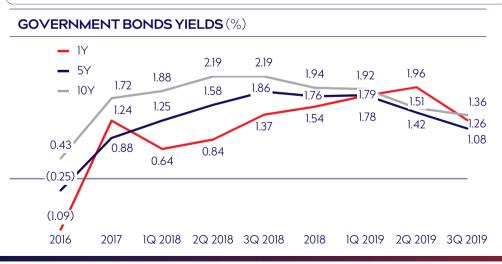


#### MACROECONOMIC ENVIRONMENT

### Solid macroeconomic environment, Czech Republic received upgraded rating from Moody's to Aa3 from Al



KEY MACROECONOMIC INDICATORS						
INDICATOR	2Q'18	3Q'18	4Q'18	1Q'19	2Q'19	3Q'19
Export <sup>4</sup>	1.7%	5.5%	7.7%	4.0%	3.9%	n/a
Industrial production	2.4%	3.7%	2.0%	0.3%	1.0%	n/a
EUR/CZK	25.6	25.7	25.9	25.7	25.7	25.7
Banks' NPL ratio	3.4%	3.3%	3.3%	3.2%	3.0%	2.8%
Inflation	2.3%	2.3%	2.1%	2.3%	2.5%	2.6%
Unemployment	3.1%	3.0%	2.9%	3.2%	2.7%	2.7%
Wage inflation	8.1%	7.9%	6.5%	7.5%	7.2%	n/a



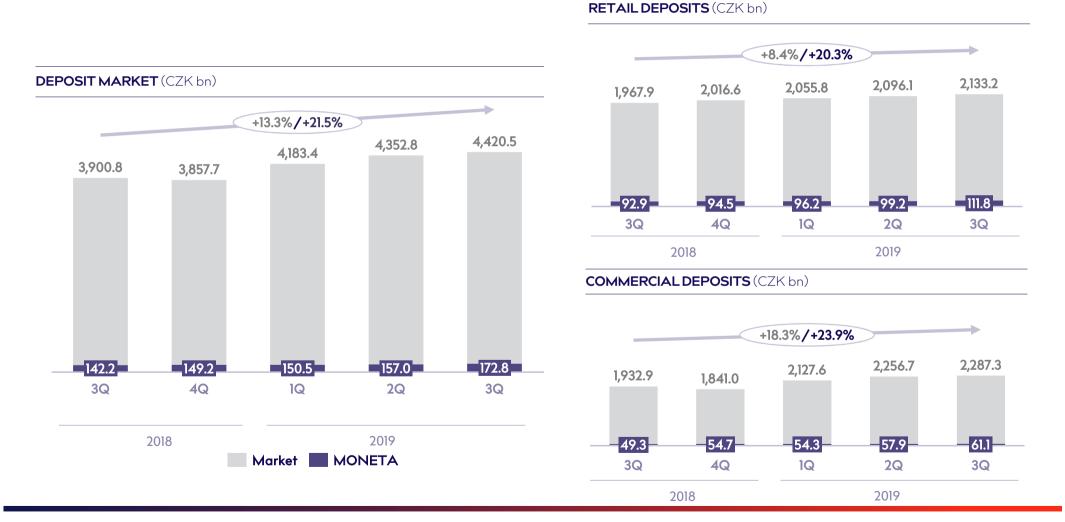




INTEREST RATE ACTUALS AND FORECAST(%)

#### CZECH DEPOSIT MARKET

### MONETA significantly outperformed deposit market growth in both retail and commercial segment

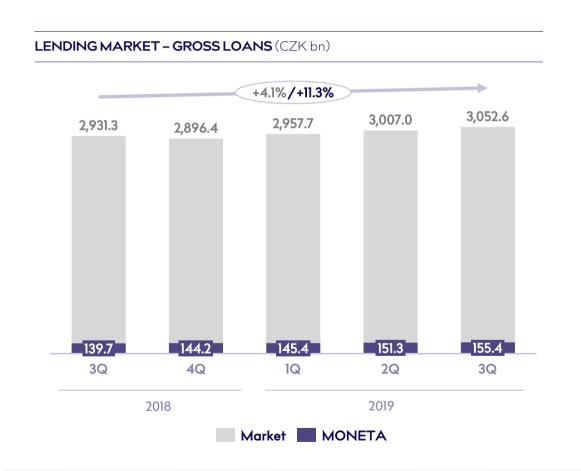


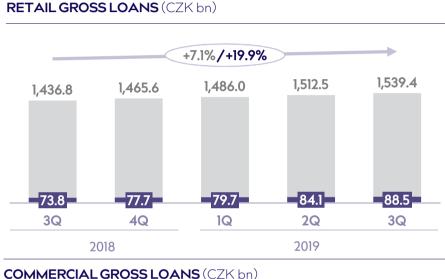


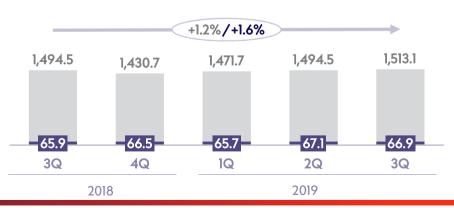
#### CZECH LENDING MARKET

MONETA substantially outperformed lending market growth, mainly in retail segment accompanied with slight increase in

commercial segment







#### PRICING EVOLUTION IN THE CZECH BANKING MARKET

# MONETA continued to operate at pricing premium in retail unsecured market and incurred higher costs of retail deposits due to aggressive promotional campaign on saving accounts





#### NEW VOLUME PRICING OF MORTGAGE LOANS<sup>2</sup> (%)



#### RETAIL DEPOSIT PRICING<sup>3</sup> (%)



#### COMMERCIAL DEPOSIT PRICING<sup>3</sup>(%)





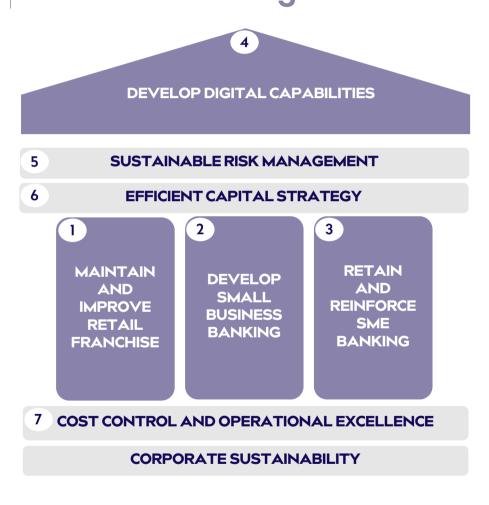
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#### STRATEGIC PILLARS & OBJECTIVES

### MONETA seeks to deliver shareholder value through profitable and sustainable growth



#### MEDIUM TERM TARGETS1:

#### 01 MAINTAIN AND IMPROVE RETAIL FRANCHISE

- ~ **5%** mortgage portfolio market share
- ~ 20% consumer lending portfolio market share
- ~ 5% deposits and assets management market share

#### 02 DEVELOP SMALL BUSINESS BANKING

- ~ 10% market share in small business
- ~ Double digit growth of number of customers
- ~ 40% share of digital channels on new production

#### 03 | RETAIN AND REINFORCE SME BANKING

- ~ Expand SME profitable relationships with incremental RoE > 20%
- ~ Maintain strong presence in profitable agricultural sector
- ~ Improve RoE on CZK 15 billion of exposures

#### 04 DEVELOP DIGITAL CAPABILITIES

- ~ 40% of total retail unit production to be originated online<sup>2</sup>
- ~ **50%** of consumer loans new production to be originated online
- ~ 400k registered Smart Banka users by 2021

#### 05 | RISK MANAGEMENT SUSTAINABILITY

- ~ CZK 350 million of income from NPL portfolio disposals in 2019
- ~ Maintain Core Cost of Risk at **75 85bps** through short to medium term
- ~ Manage NPL ratio below 2.5% during 2019

#### 06 | EFFICIENT CAPITAL STRATEGY

- ~ 15.9% capital adequacy ratio management target
- ~ Optimise capital through T2 bond issuance (around **CZK 2.5 billion**)
- ~ 80% dividend pay-out ratio as minimum (min CZK 3.4 billion gross annually)1
- ~ Seek regulatory approval for share buy back ≅ CZK 1 billion

#### 07 | COST CONTROL AND OPERATIONAL EXCELLENCE

- ~ Maintain cost base at CZK 5 billion in 2019 and CZK 5.1 billion in 2020
- ~ Strong cost control, maintain Cost to Income ratio below **50%**
- ~ Reduce branch network footprint in line with digital development



#### PROGRESS ON STRATEGIC OBJECTIVES

### MONETA successfully delivered against all its strategic objectives

01   MAINTAIN & IMPROVE RETAIL FRANCHISE <sup>1</sup>	<ul> <li>22.3% YoY increase in retail loan portfolio</li> <li>45.4% YoY continued growth in mortgages<sup>2</sup> with market share of 3.2%<sup>3</sup> as of 3Q'19 (2.6%<sup>3</sup> as of FY'18)</li> <li>9.3% YoY growth in consumer loan portfolio with market share of 18.5%<sup>4</sup> as of 3Q'19 (18.7%<sup>4</sup> as of FY'18)</li> </ul>
02   DEVELOP SMALL BUSINESS BANKING <sup>1</sup>	<ul> <li>60.6% YoY increase in small business loan portfolio</li> <li>24.9% of total small business lending production originated online</li> <li>50.6% YoY increase in new volumes of instalment lending</li> </ul>
03   RETAIN & REINFORCE SME BANKING <sup>1</sup>	<ul> <li>2.0% YoY decrease in SME loan portfolio</li> <li>Commercial yield increased to 4.1%<sup>5</sup>, incremental RoE on SME portfolio at 18.4%<sup>6</sup></li> <li>CZK 573 million of capital savings from commercial portfolio optimization initiatives</li> </ul>
04   DEVELOP DIGITAL CAPABILITIES	<ul> <li>21.5% YoY growth in consumer loans originated online (69.6% YoY growth in fully online), 32.8% share on total new production</li> <li>75.1% YoY growth in small business instalment loans originated online (211.4% YoY increase in fully online origination), 24.9% share of total new production</li> </ul>
05   SUSTAINABLE RISK MANAGEMENT	<ul> <li>103.3% total NPL coverage, 1.9% NPL ratio</li> <li>27bps Cost of Risk, 56bps excluding gain on NPL disposals</li> </ul>
06   EFFICIENT CAPITAL STRATEGY	<ul> <li>18.1% strong Total Capital Adequacy Ratio supported by Tier 2 bonds issuance and capital optimization initiatives of CZK 880 million, CET1 ratio at 16.5%</li> <li>Tier 2 bonds issuance of CZK 2 billion issued at below average yield of 3.3% p.a.<sup>7</sup></li> <li>Share buy back program approved by CNB, seeking shareholders approval in November 2019 at the General Meeting</li> </ul>
07 COST CONTROL AND OPERATIONAL EXCELLENCE	<ul> <li>7.3% YoY increase in total operating expenses due to higher depreciation and amortization and higher contribution into regulatory funds</li> <li>22 branches closed in 2019</li> </ul>



#### PROGRESS ON 2019 GUIDANCE

### Based on strong operating results MONETA increased targeted 2019 net profit to CZK 4 billion

	ODD RESULTS	© REVISED GUIDANCE	1
METRICS (CZK, bps, %)	3Q'19 YtD	FY 2019	
TOTAL OPERATING INCOME	7.8bn	≥10.4bn	1
COST BASE	3.7bn	≤5.0bn	
COST OF RISK	27bps	30 - 40bps	1
CORE COST OF RISK (EXCLUDING LEGACY NPL SALES)	56bps	55 - 65bps	1
EFFECTIVE TAX RATE	19.5%	~ 19.5%	1
NET PROFIT	3.1bn	≥4.0bn	1
EARNINGS PER SHARE	6.0	≥7.8	1
TARGETED DIVIDEND PER SHARE	n/a	≥6.65	
OF WHICH - INTERIM DIVIDEND	n/a	3.30	
- FINAL DIVIDEND	n/a	≥3.35	
RETURN ON TANGIBLE EQUITY (RoTE)	17.8%	≥16.5%	1



#### OPERATING PLATFORM

## Decrease of branches accompanied by strong growth of customer base through digital channels during 3Q'19

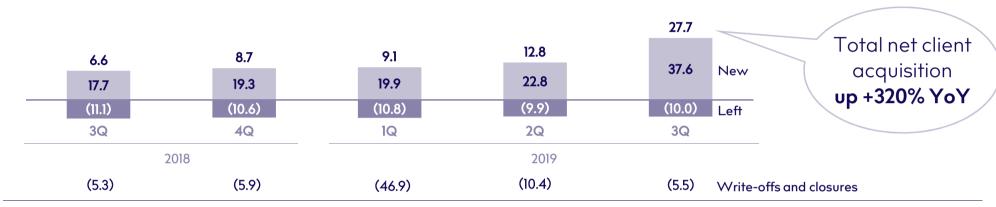
		3Q'18 YtD	3Q'19 YtD
M	<ul> <li>BRANCHES</li> <li>Rented space in thousands m<sup>2</sup></li> <li>Branches in new design</li> </ul>	<b>202</b> 44.7 24	<b>180</b> 42.2 34
M	<ul><li>ATMs</li><li>of which deposit ATMs</li><li>of which contactless ATMs</li></ul>	<b>651</b> 48 399	<b>650</b> 76 445
M	<ul> <li>REGISTERED USERS DIGITAL CHANNELS</li> <li>SMART BANKA (ths.)</li> <li>INTERNET BANKA¹ (ths.)</li> </ul>	247 870	341 928
	NUMBER OF PERFORMING MONETA CLIENTS (ths) <sup>2</sup> • Retail • Small business <sup>3</sup> • SME <sup>4</sup>	<b>961</b> 871 85 5	<b>989</b> 892 92 5
	NUMBER OF EMPLOYEES (FTEs)	3,153	3,006



#### **CLIENT BASE EVOLUTION**

### Client acquisition was driven by digital saving account promotion during 3Q 2019

**NET CLIENT ACQUISITION**<sup>1</sup> (number of clients in thousands)



#### **CLIENT BASE EVOLUTION** (number of clients in thousands)





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#### DIGITAL DISTRIBUTION AND SERVICE PLATFORM

### Digital platform continued to attract new users, absorbing increasing volume of transaction flows

INTERNET BANKING PENETRATION (cumulative number of unique clients in MOBILE BANKING' PENETRATION (cumulative number of clients in thousands) thousands) +6.7% 928 900 879 887 870 +37.7% 341 305 285 265 247 3Q 3Q **4Q** 1Q 2Q **3Q 4Q** 1Q **2Q** 3Q 2019 2018 2018 MOBILE BANKING TRANSACTIONS (number of transactions in thousands) INTERNET BANKING TRANSACTIONS (number of transactions in thousands) Service<sup>2</sup> Payment<sup>3</sup> Share on total e-payments<sup>4</sup> 24.9% 23.1% 56.4% 21.4% 55.6% 55.2% 54.4% 51.6% 19.5% 17.6% 221 185 480 432 477 <sup>-</sup>187 171 2,313 146 6,149 6,279 2.156 5,929 6.016 5,676 1.895 1.623 1,444 4Q 10 2Q 3Q 3Q **4Q** 1Q 2Q 3Q 2019 2018 2018 2019



Note: Figures in chart may not add up due to rounding differences. (1) Smart Banka mobile application; (2) Service transactions include: standing orders cancellation/activation/change, direct debit cancellation/activation/change, credit/debit card setting, mobile and internet banking settings; (3) Payment transactions include: one-time payments, credit card repayments/extraordinary repayments; transfers/ withdrawals from savings accounts, buying/selling investment funds, credit top up (O2, Vodafone, T-Mobile); (4) Calculated as one-time payments on MONETA's total e-payments.

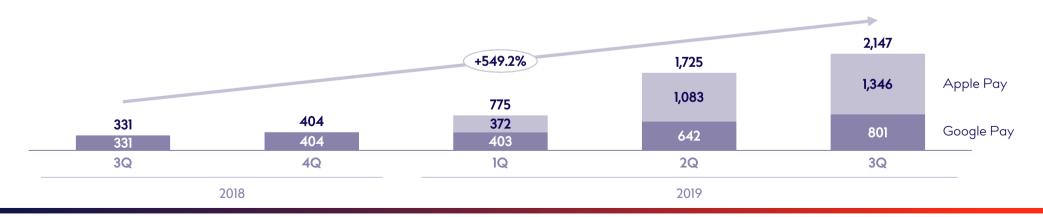
#### GOOGLE PAY AND APPLE PAY EVOLUTION

### Digital payment platforms continued to attract new users and enhance overall attractiveness of MONETA in retail market

GOOGLE PAY AND APPLE PAY PENETRATION (cumulative number of unique tokenized cards in thousands)



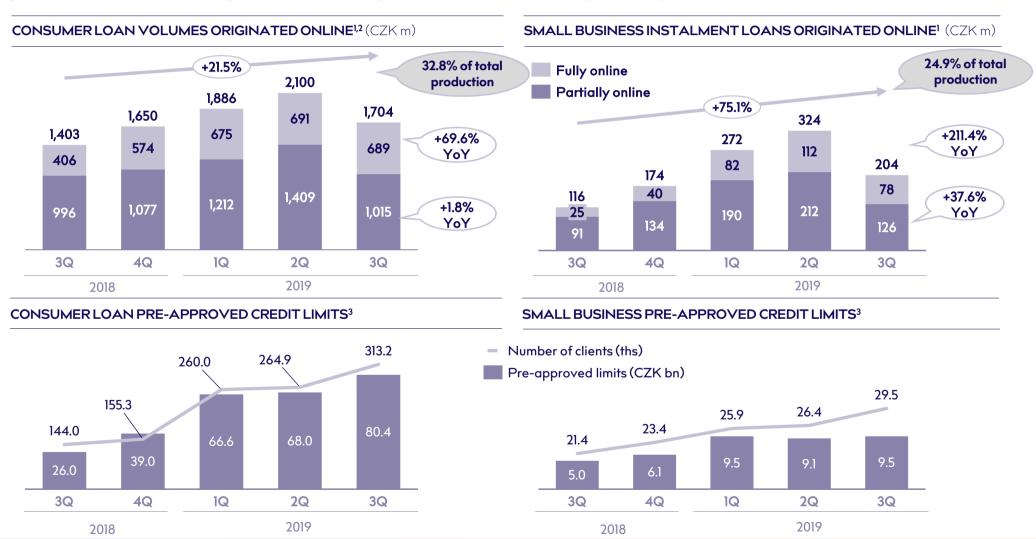
GOOGLE PAY 1 AND APPLE PAY TRANSACTIONS (number of transactions in thousands)





#### ONLINE LENDING PERFORMANCE

### Increased number of customer pre-approved credit limits continued to generate growth through digital channels





Note: (1) Online represents volume from leads initiated through digital channels and disbursed either through digital channels or branches; fully online = volume from leads both initiated and disbursed in digital channels; partially online = volume from leads initiated in digital channels but disbursed at branch; (2) Restated due to reclassification of product originations; (3) Limits for quarter period are taken from relevant last month of the quarter.

#### DEVELOPMENT OF DIGITAL CAPABILITIES

### Enhanced digital capabilities in line with digital roadmap, seeking further enhancements by end of 2019

3				
	3Q 2019	4Q 2019 <sup>1</sup>		
CREDIT DISTRIBUTION	✓ Fully online retail credit card for new to bank clients via web	<ul> <li>Pilot of fully online retail mortgage refinancing via web "refinanso.cz"</li> </ul>		
	<ul> <li>Fully online property valuation via automated model</li> </ul>	<ul> <li>Fully online retail loans for new to bank clients via web</li> </ul>		
	✓ Fully online consumer finance proposition (card based) via web	<ul> <li>Consumer loans upsell capability via digital channels</li> </ul>		
TRANSACTION BANKING	✓ Automated fraud checks integrated into digital current account	Instant clearing of domestic     payments		
DISTRIBUTION	✓ New Foreign exchange proposition in Smart Banka	<ul> <li>Savings account opening via Smart Banka</li> </ul>		
FEE PRODUCTS DISTRIBUTION	✓ Digitalization of life insurance process for branches	<ul> <li>Active management of investments via Smart Banka</li> </ul>		
		<ul> <li>Digitalization of pensions process for branches</li> </ul>		
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UPDATED DIGITAL DISTRIBUTION STRATEGY 2018-2020 at www.moneta.cz



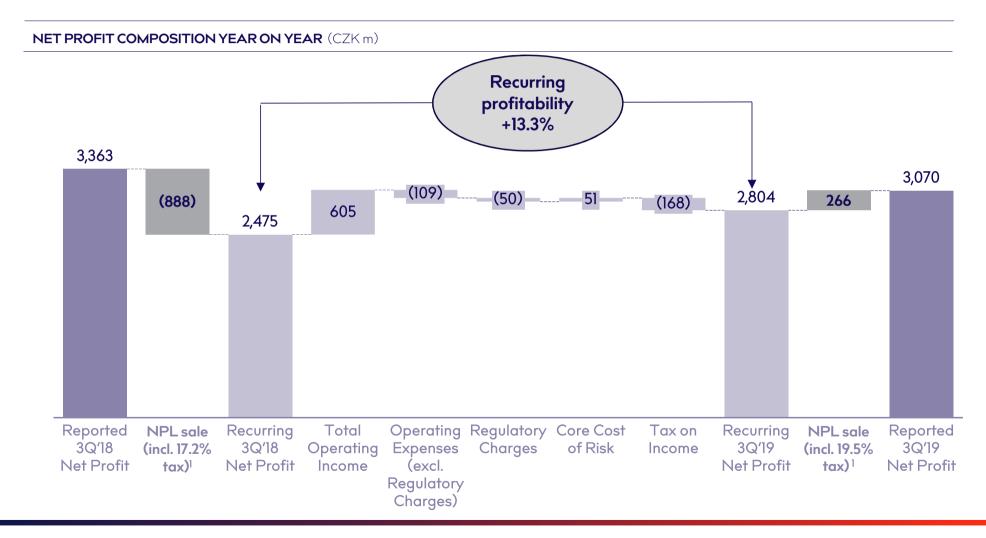
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#### NET PROFIT DEVELOPMENT

## Strong recurring profitability continued in 3Q'19, driven by growth in operating income





#### PROFIT AND LOSS STATEMENT

### Delivered CZK 3.1 billion of net profit resulting in 17.8% RoTE

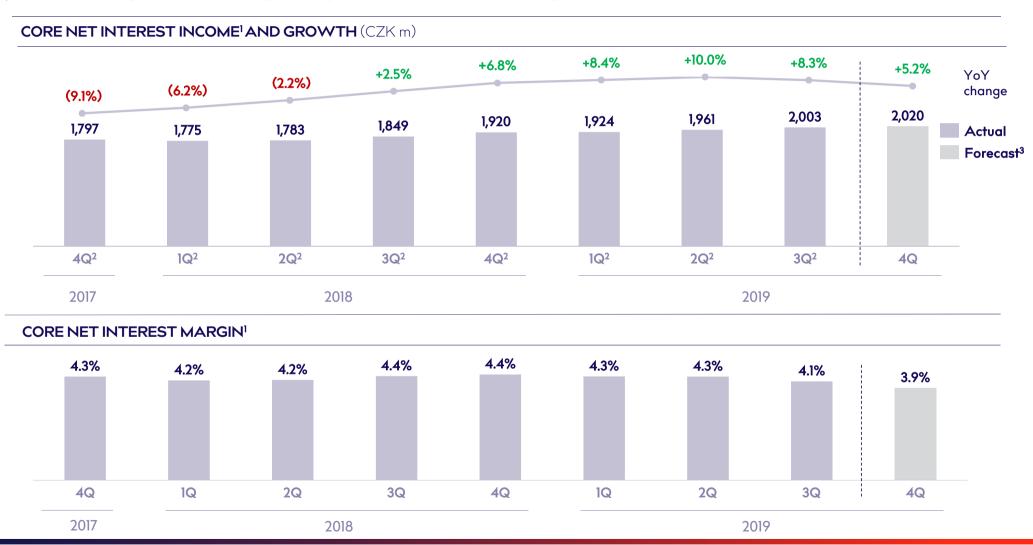
METRICS (CZK m, %)	3Q'18 YtD	3Q'19 YtD	CHANGE
NET INTEREST INCOME	5,437	5,911	8.7%
NET FEE AND COMMISSION INCOME	1,352	1,449	7.2%
INCOME FROM FINANCIAL OPERATIONS	298	382	28.2%
OTHER INCOME	438	92	(79.0%)
TOTAL OPERATING INCOME	7,525	7,834	4.1%
TOTAL OPERATING EXPENSES	(3,465)	(3,718)	7.3%
COST OF RISK	0	(301)	n/a
PROFIT BEFORE TAX	4,060	3,815	(6.0%)
NET PROFIT	3,363	3,070	(8.7%)
RETURN ON TANGIBLE EQUITY <sup>1</sup>	19.8%	17.8%	(2.0pp)
RETURN ON EQUITY <sup>1</sup>	18.4%	16.3%	(2.1pp)

- CZK 5.9bn of net interest income,up 8.7%
   YoY, showing continued strong growth
- CZK 1.4bn of net fee and commission income, up 7.2% YoY, mainly supported by third party income
- CZK 474m of other income, down 35.6%
   YoY, impacted by gain from NPL disposals in 3Q'18 (CZK 316m) vs. 3Q'19 (CZK 19m)
- CZK 3.7bn of operating expenses, increase of 7.3% YoY, driven by higher depreciation and amortization (up
   CZK 291 million YoY) and higher contribution to regulatory funds (up
   CZK 50 million YoY)
- CZK 311m positive impact on Cost of Risk from legacy NPL disposals (56bps Cost of Risk excluding gain on legacy NPL disposals compared to 68bps in 3Q'18)
- CZK 3.lbn of net profit (down 8.7% YoY) resulting in 17.8% RoTE



#### **NET INTEREST INCOME PERFORMANCE & EXPECTATIONS**

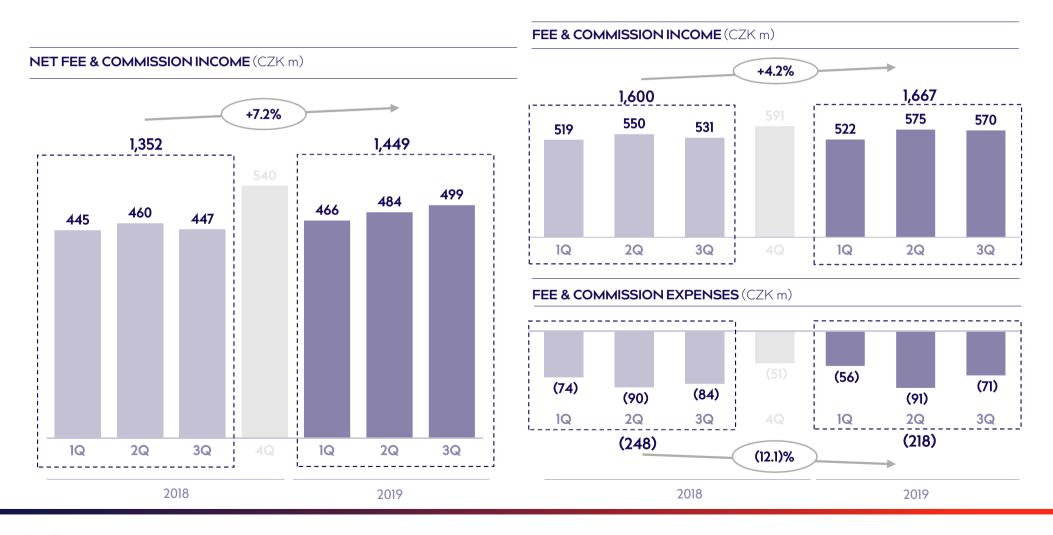
## NII continued to grow as a result of lending portfolio expansion, NIM impacted by higher cost of deposits



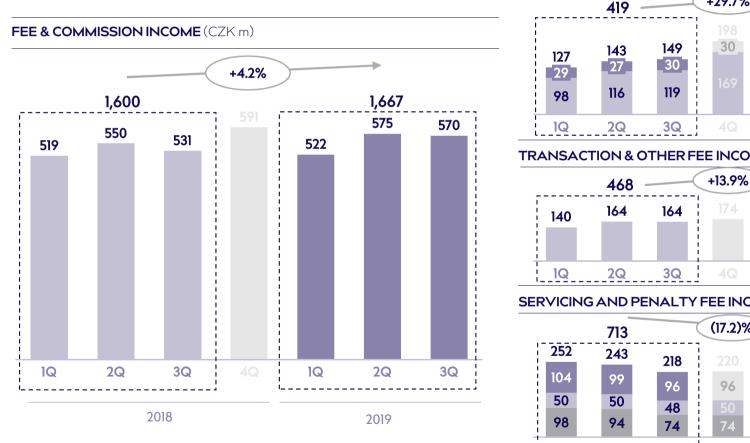


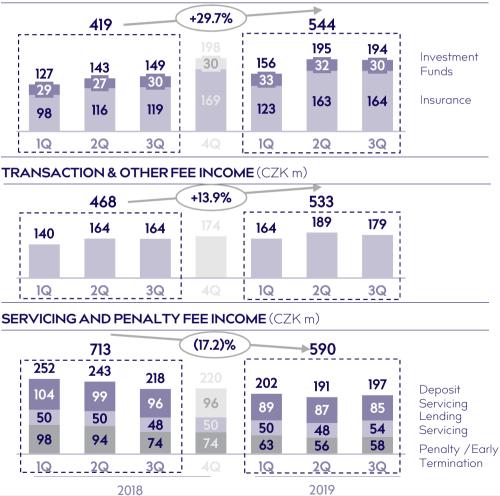
#### FEE AND COMMISSION INCOME & EXPENSE

### Growth in net fee and commission income continued in 3Q'19 driven by transaction and 3rd party commission related fees



# Improved fee income supported by strong effort to distribute insurance with transactional income enhanced by increased volumes, repricing and improved client acquisition



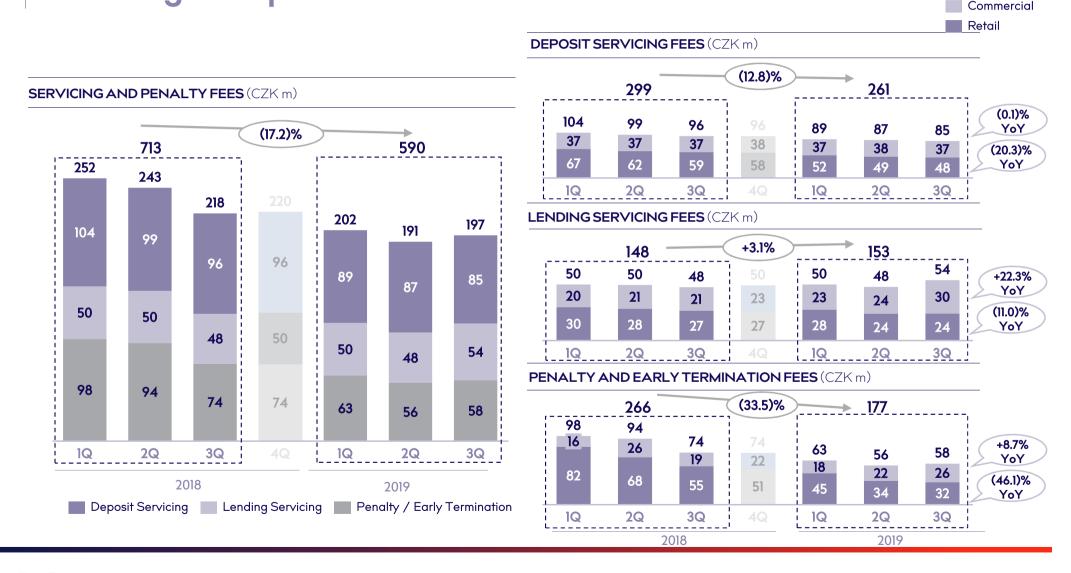


THIRD PARTY COMMISSION INCOME (CZK m)



#### **SERVICING & PENALTY FEES**

## Erosion in servicing and penalty fees continued to develop according to expectations



#### **OPERATING EXPENSES**

# Cost base broadly stable YoY and improving on quarterly basis, despite significant increase in regulatory charges and depreciation and amortization

**OPERATING EXPENSES (CZK m)** 





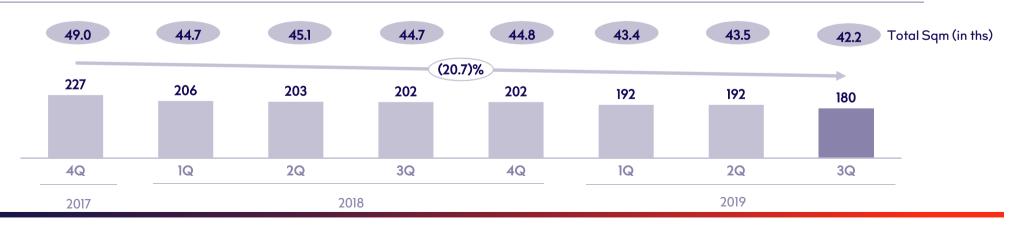
#### **COST DRIVERS**

### Overall, MONETA's key cost drivers show significant improvements to mitigate higher depreciation and amortization

NUMBER OF EMPLOYEES (FTE's as of end of period)



#### NUMBER OF BRANCHES AND SQUARE METERS<sup>1</sup>





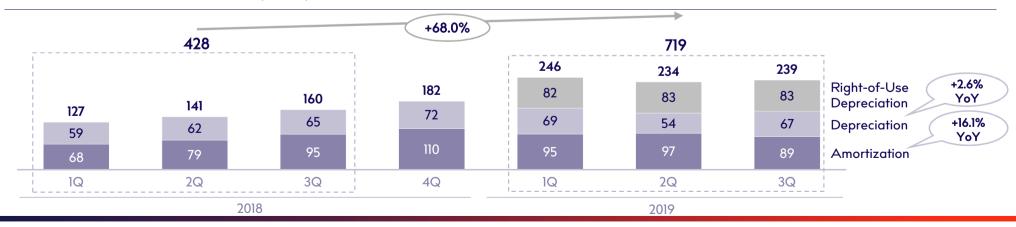
#### **COST DRIVERS**

## MONETA's depreciation and amortization increases are driven by investments into IT and digital platforms as well as IFRS 16

INTANGIBLE ASSETS, PROPERTY AND EQUIPMENT (CZK m) +82.7% 5.316 5.175 5.205 Right-of-Use +5.1% 1.900 1.928 2,022 Assets1 YoY 3.085 2.910 2.637 **Property** 2,310 1,272 + 26.1 % 1.280 1,283 1,296 and Equipment 1.210 1,069 YoY 874 2,144 Intangible assets 1,997 1,870 1,700 1.789 1,568 1,436 1Q 2Q 3Q 4Q 1Q 2Q 3Q

#### **DEPRECIATION AND AMORTIZATION (CZK m)**

2018





2019

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#### SOLID BALANCE SHEET FUNDAMENTALS

# Balance sheet highly liquid with LCR at 195.1%, 12.3% loan book expansion funded by 21.5% growth of core customer deposits





#### INVESTMENT PORTFOLIO DEVELOPMENT

## Portfolio of investment securities yielded 180bps and generated unrecognized revaluation gain of CZK 262 million

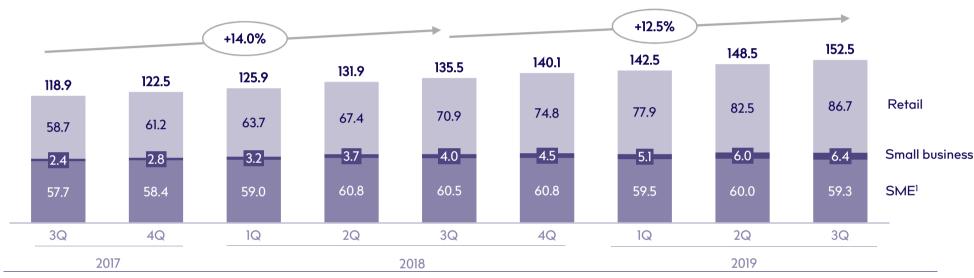




#### GROSS PERFORMING LOAN PORTFOLIO

## Continued shift toward retail and small business lending in line with our strategy and capital management objectives

TOTAL GROSS PERFORMING LOAN PORTFOLIO PER SEGMENTS (CZK bn)



#### SEGMENT PROPORTION ON TOTAL GROSS PERFORMING LOAN PORTFOLIO





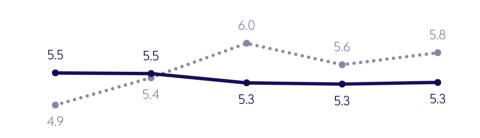
#### LOAN PORTFOLIO YIELD EVOLUTION

### New production yields exceed "back-book" level across both segments

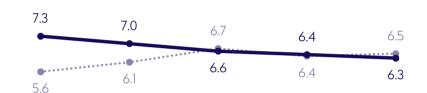
New volume yieldPortfolio yield

#### RETAIL LOAN PORTFOLIO & NEW PRODUCTION YIELD (%)

#### LOAN PORTFOLIO & NEW PRODUCTION YIELD (%)







3Q	4Q	1Q	2Q	3Q
	2018	2019		

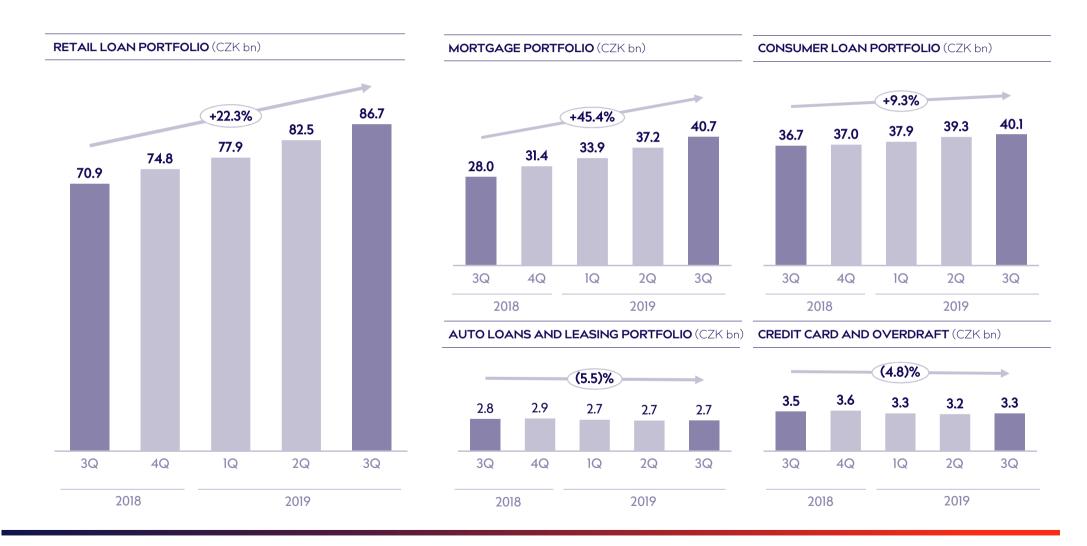
#### COMMERCIAL LOAN PORTFOLIO & NEW PRODUCTION YIELD (%)





## RETAIL GROSS PERFORMING LOAN PORTFOLIO

# Strong growth in retail portfolio continued, driven by focused expansion of mortgage and consumer lending categories

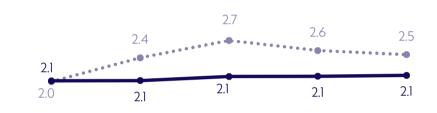


## YIELDS ON KEY RETAIL PRODUCTS

# Mortgage and Auto lending new production yields exceed portfolio level, consumer new production yield approached portfolio yield





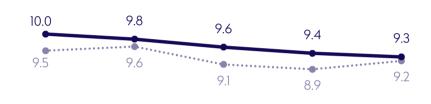


3Q	4Q	1Q	2Q	3Q
20	18		2019	

#### **CREDIT CARD YIELDS (%)**



#### CONSUMER LOAN YIELDS (%)



3Q	4Q	1Q	2Q	3Q
20	18		2019	

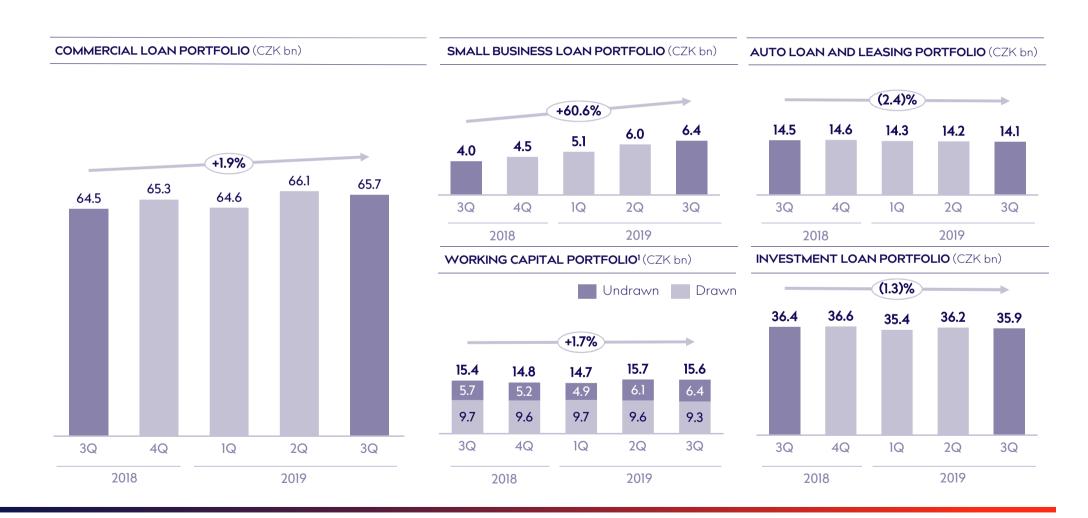
#### AUTO LOANS AND LEASING YIELDS1(%)





## COMMERCIAL GROSS PERFORMING LOAN PORTFOLIO

# Focused expansion of small business accompanied by effort to improve profitability in SME portfolio



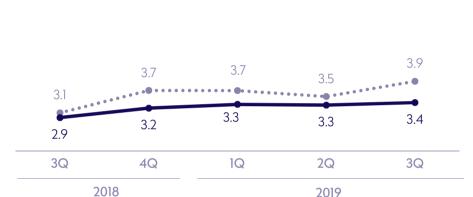


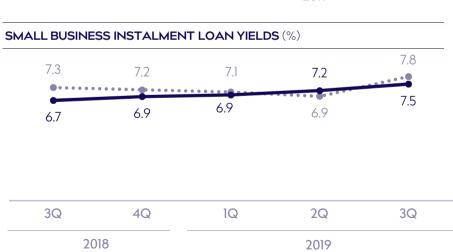
## YIELDS ON KEY COMMERCIAL PRODUCTS

# Commercial new production yields exceed portfolio level across all products except working capital

**WORKING CAPITAL YIELDS (%)** 











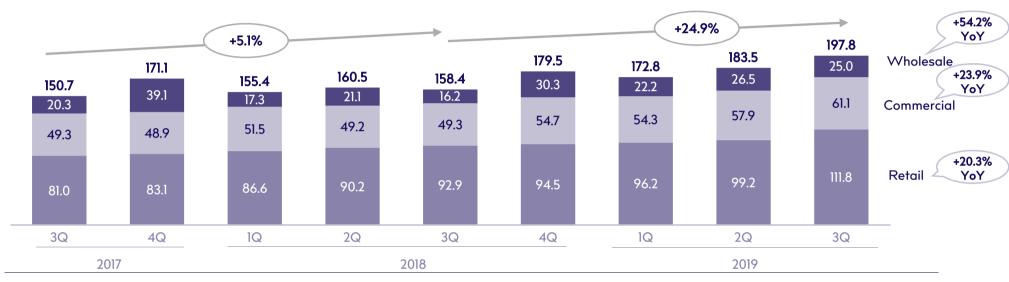


**INVESTMENT LOAN YIELDS (%)** 

## DUE TO CUSTOMERS AND BANKS

# Accelerated growth in core customer deposits led to increase in overall Cost of Funds

#### CORE CUSTOMER DEPOSITS AND WHOLESALE<sup>1</sup> (CZK bn)



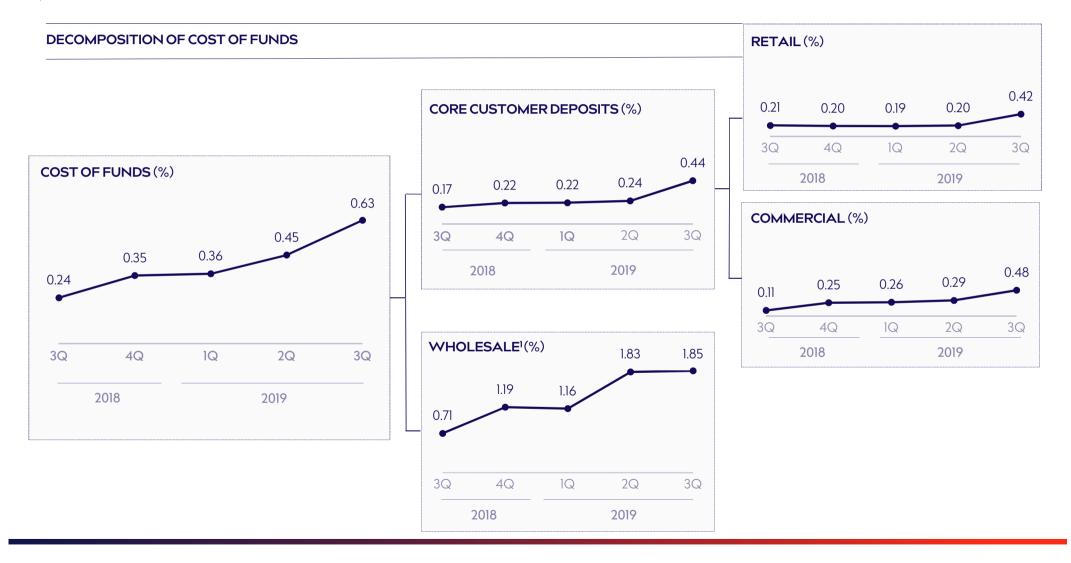
#### SEGMENT PROPORTION ON CORE CUSTOMER DEPOSITS AND WHOLESALE





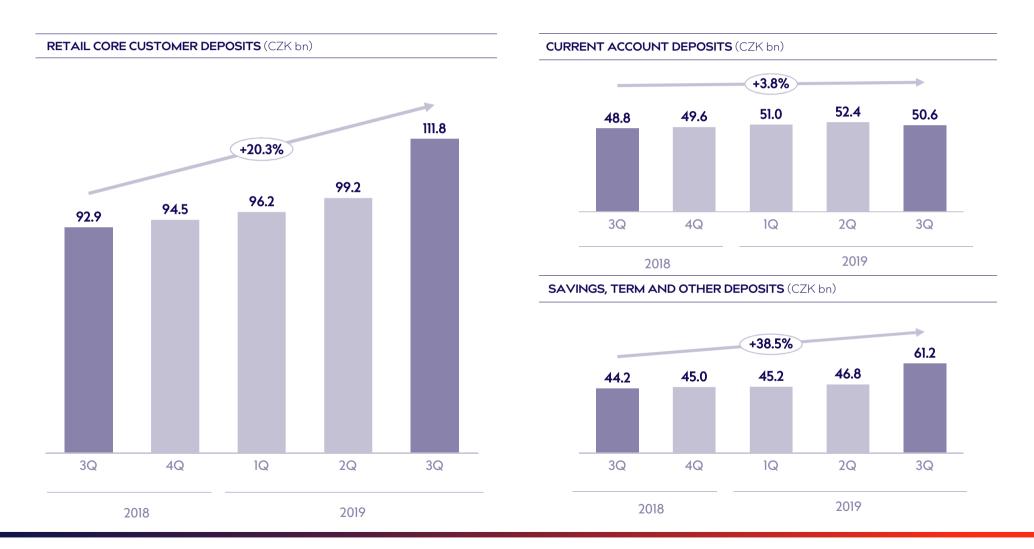
## **COST OF FUNDS**

# Accelerated growth in Cost of Funds driven by retail deposits mainly due to promo campaign on saving accounts



## RETAIL DEPOSIT PORTFOLIO DEVELOPMENT

# Retail deposit growth driven by significant increase in saving account balances



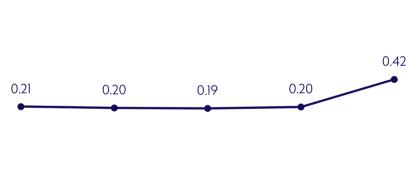


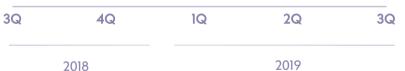
## **RETAIL COST OF FUNDS**

# Retail Cost of Funds driven by promo campaign on saving accounts (to be repriced in 1Q 2020)

RETAIL COST OF FUNDS (%)

COST OF FUNDS ON CURRENT ACCOUNT DEPOSITS (%)





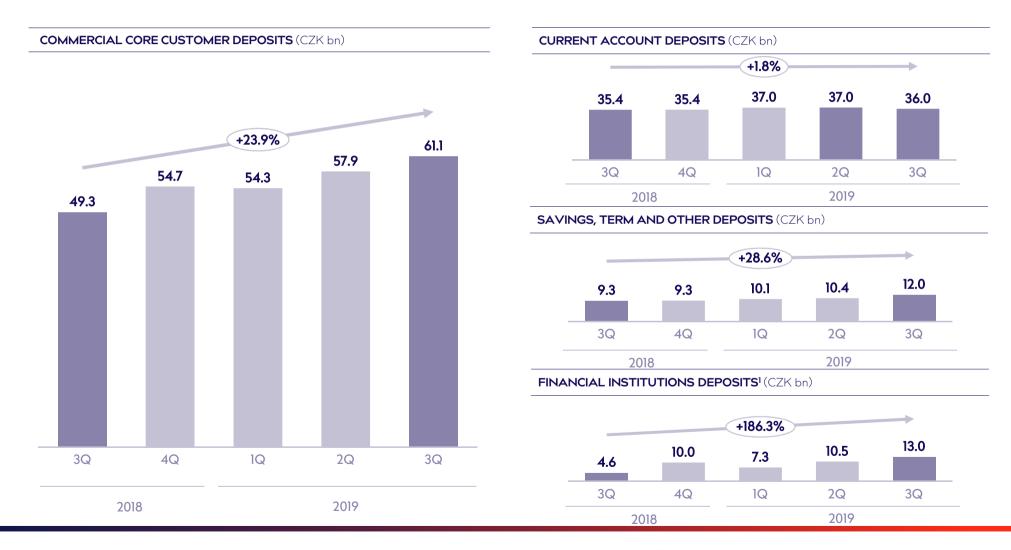






## COMMERCIAL DEPOSITS PORTFOLIO DEVELOPMENT

# Continued growth of commercial deposits mainly due to opportunistic approach to term deposits

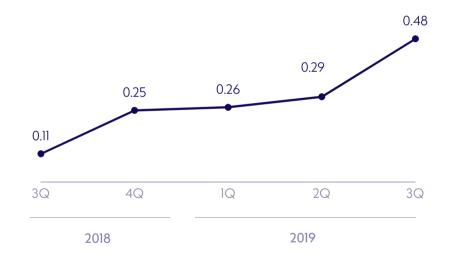




## COMMERCIAL COST OF FUNDS

# Commercial Cost of Funds driven mainly by term deposits and increasing competition for such

COMMERCIAL COST OF FUNDS (%)





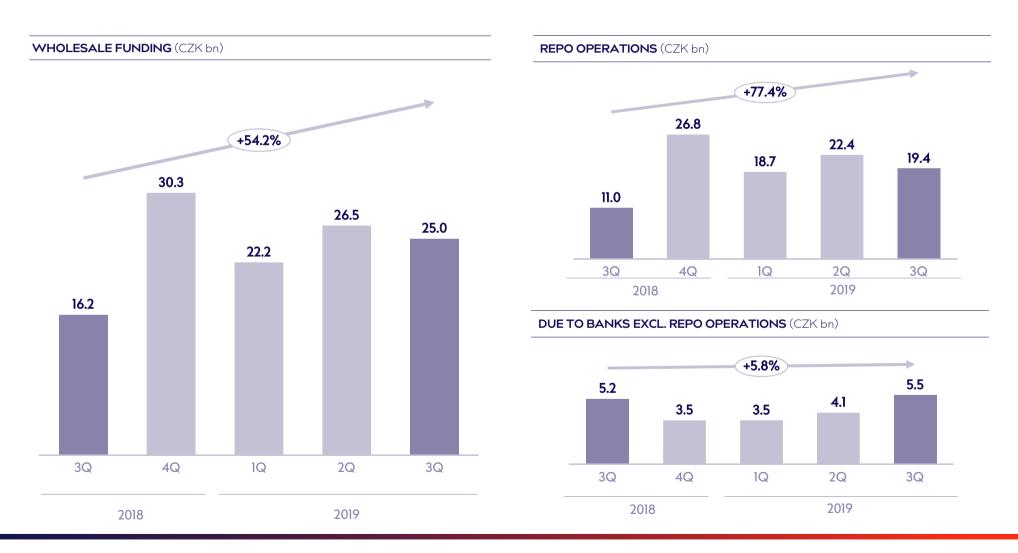


COST OF FUNDS ON SAVINGS, TERM AND OTHER DEPOSITS (%)



## WHOLESALE FUNDING DEVELOPMENT

# Increase in wholesale funding driven by favourable opportunities for profitable repo operations during 3Q 2019





## WHOLESALE COST OF FUNDS

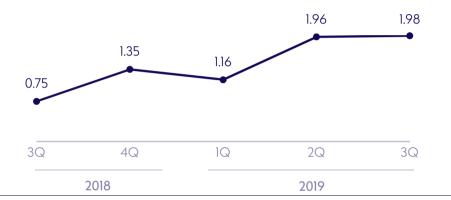
# Wholesale Cost of Funds driven by repo operations with clearly increasing rates

WHOLESALE COST OF FUNDS (%)









COST OF FUNDS ON DUE TO BANKS EXL. REPO OPERATIONS (%)





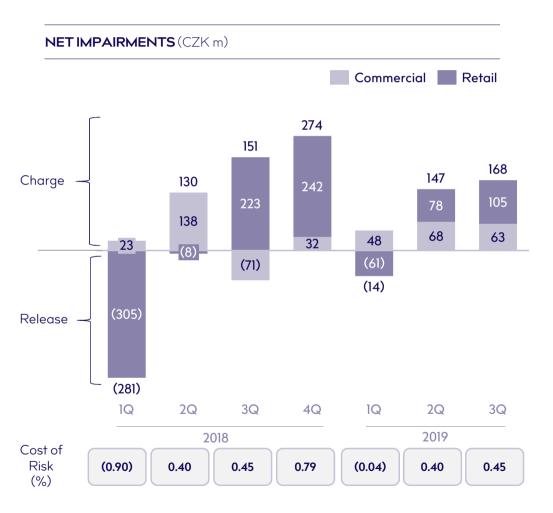
# Content

- Operating Environment and Banking Market Dynamics
- Strategic Objectives & Results
- Digital Distribution & Services
- Profit and Loss Development
- Balance Sheet Development
- Risk Metrics & Asset Quality
- Capital Management
- Guidance and Investor Relations
- > Appendix



## **COST OF RISK**

# Incurred better than expected Cost of Risk due to successful NPL disposals and solid underlying performance



3Q18 YtD	3Q'19 YtD
0%	0.27%
(0.18)%	0.20%
0.19%	0.36%
0.68%	0.56%
1.11%	0.60%
0.24%	0.51%
(0.68)%	(0.28)%
95.8%	103.3%
	Y+D         0%         (0.18)%         0.19%         0.68%         1.11%         0.24%         (0.68)%

## LOAN BOOK QUALITY OVERVIEW

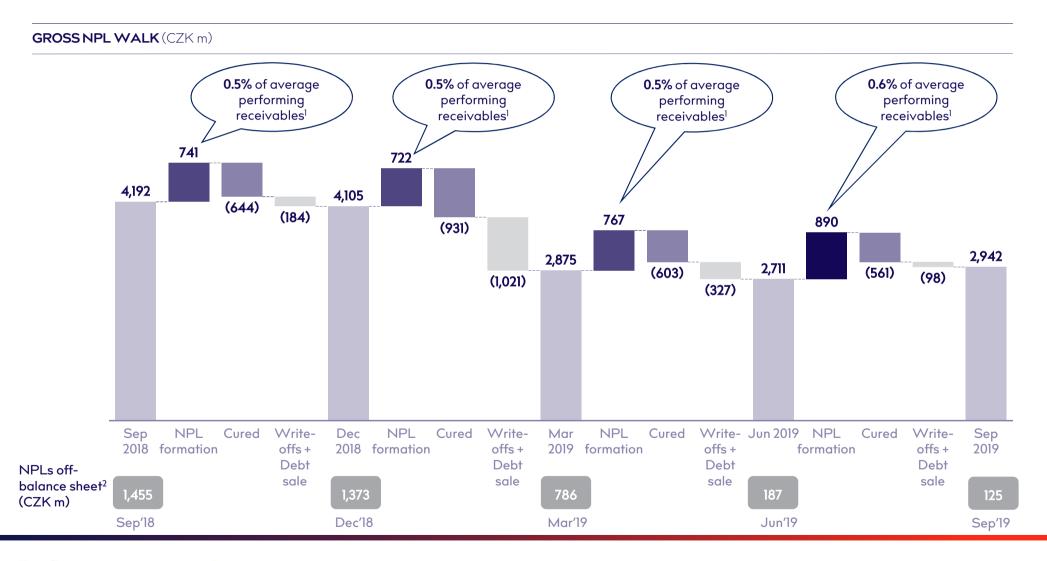
# Slight increase in NPL level due to reclassification of certain SME clients, maintaining overall low NPL ratio

GROSS LOAN PORTFOLIO BALANCE (CZK bn) +11.3% 155.4 151.3 144.2 145.4 139.7 66.9 Commercial 67.1 65.7 66.5 65.9 88.5 Retail 84.1 77.7 79.7 73.8 4Q 2Q 3Q 3Q 1Q 2018 2019 NPL DEVELOPMENT (CZK bn) **NPL** 1.8% 3.0% 2.8% 2.0% 1.9% ratio (29.8)% 4.2 4.1 1.3 1.2 2.9 2.9 2.7 1.1 1.2 1.1 Commercial 2.9 2.9 1.8 1.8 1.7 Retail 3Q 2Q 3Q 4Q 1Q 2019 2018



## NON-PERFORMING LOAN DEVELOPMENT

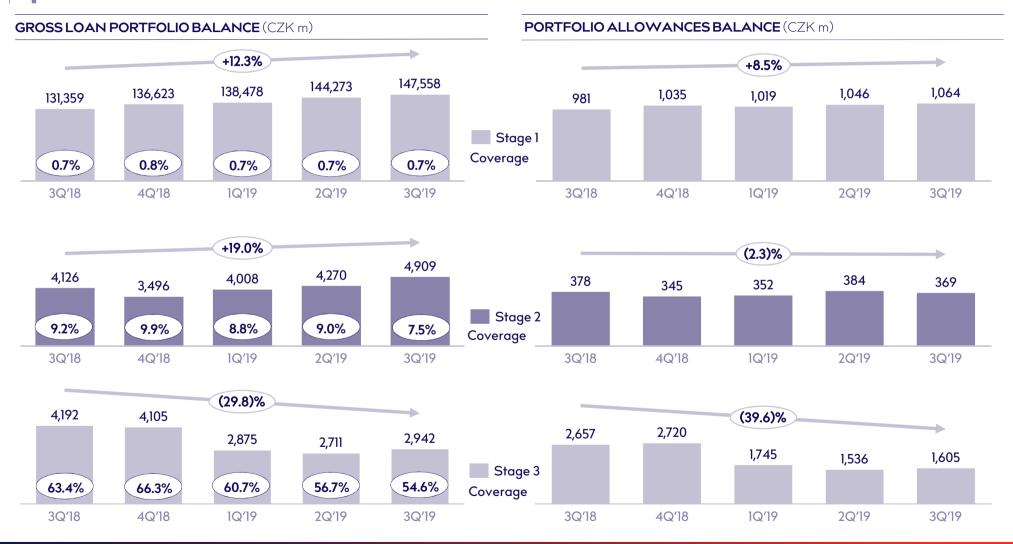
# NPL formation and cure rates influenced by new methodology applied, lower NPL disposals in 3Q'19 in line with expectation





## LOAN PORTFOLIO BALANCES, QUALITY AND COVERAGE

# Portfolio growth supported by prudent provisioning and quantitative model-driven classification





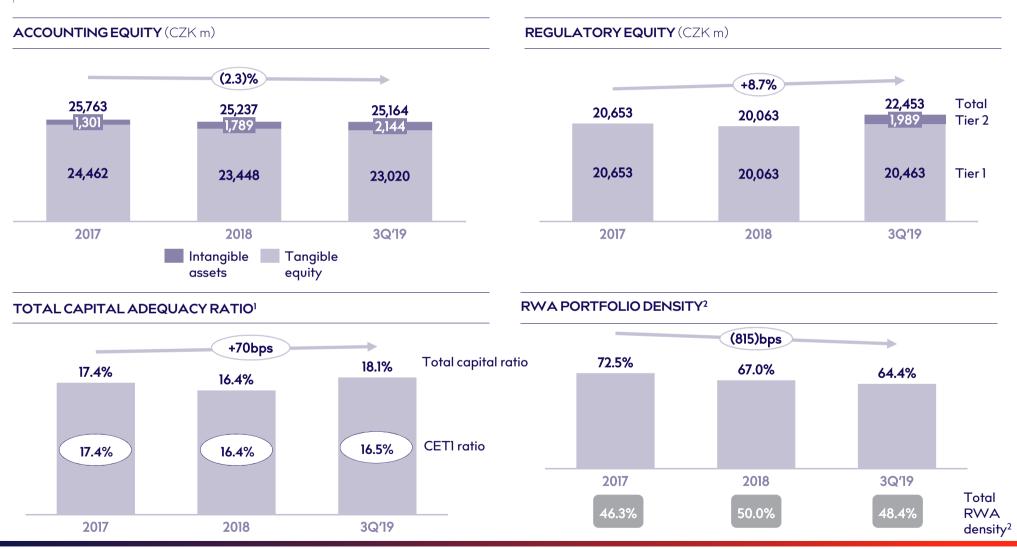
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## CAPITAL MANAGEMENT

# Tier 2 bonds issuance strengthened capital position, improving capital adequacy ratio to 18.1%

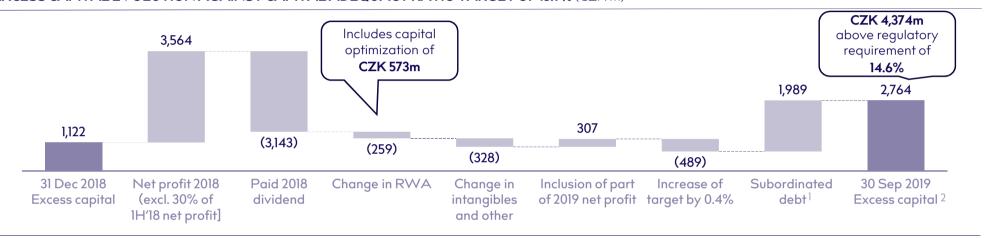




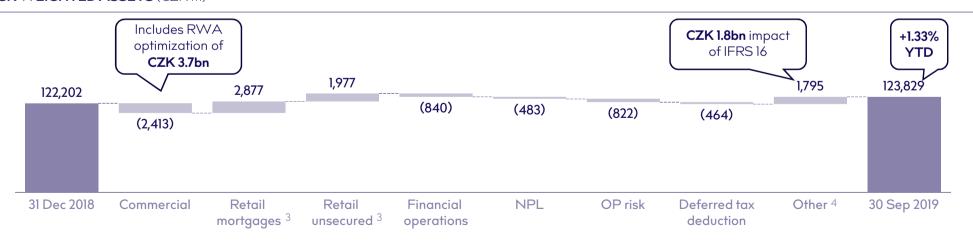
### **EXCESS CAPITAL OVERVIEW**

# Capital position strengthened through CZK 2bn subordinated debt issuance, RWA increased only by 1.3%

#### EXCESS CAPITAL EVOLUTION AGAINST CAPITAL ADEQUACY RATIO TARGET OF 15.9% (CZK m)



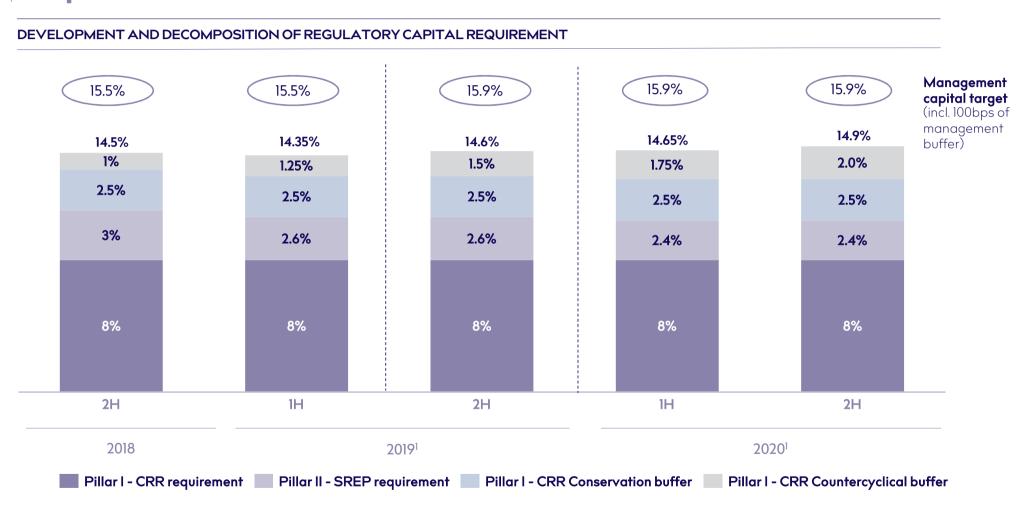
#### RISK WEIGHTED ASSETS (CZK m)





## **CAPITAL & REGULATORY REQUIREMENTS**

# Management set capital target<sup>1</sup> to 15.9% following lower Pillar II requirement





# Content

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## MEDIUM TERM GUIDANCE

# Improving 2019 guidance amid benign credit risk environment and targeting to deliver net profit of CZK 4 billion

METRICS	Initial 2019 <sup>1</sup>	Revised 2019	2020	<b>2021</b> ≥11.6bn	
TOTAL OPERATING INCOME (CZK)	≥10.3bn	≥10.4bn	≥11.0bn		
COST BASE (CZK)	≤5.0bn	≤5.0bn	≤5.1bn	≤5.2bn	
COST OF RISK <sup>2</sup> Cost of Risk (excluding legacy NPL sales)	45 - 55bps <i>70 - 80bps</i>	30 - 40bps <i>55 - 65bps</i>	70 – 80bps	75 - 85bps	
EFFECTIVE TAX RATE	~20%	~19.5%	~20%	~20%	
NET PROFIT (CZK)	≥3.7bn	≥4.0bn	≥3.8bn	≥4.0bn	
GROSS DIVIDEND PER SHARE (CZK) <sup>2</sup>	≥5.4	≥6.65	≥6.65	≥6.65	
EARNINGS PER SHARE (CZK)	≥7.2	≥7.8	≥7.4	≥7.8	
RETURN ON TANGIBLE EQUITY	≥15.5%	≥16.5%	≥15.5%	≥15.5%	

BASED ON OPERATING AND CAPITAL PLANS TARGETING **THREE YEAR CUMULATIVE DIVIDEND PAY-OUT OF AT MINIMUM CZK 10.2 BILLION GROSS** (CZK 6.65 GROSS PER SHARE FOR EACH OF 2019, 2020 AND 2021)<sup>2</sup>



## **AWARDS RECEIVED IN 2019**

# MONETA well recognised at Zlatá koruna, IEA 2019 and the Best Bank 2019



# INTERNET EFFECTIVENESS AWARDS 2019

- Overall winner GRAND PRIX IEA 2019 (calling clients based on web interactions, no need for a lead)
- 1st place MOST EFFECTIVE ORDERING PARTY
- 2<sup>nd</sup> place CORPORATE WEB PORTALS (New web www.moneta.cz)
- 1st place MOBILE APPLICATIONS
   (Smart Banka increase in sale of loans finished fully online)
- Ist place USAGE OF AI, ML OR AUTOMATIZATION (calling clients based on web interactions, no need for a lead)
- Ist place BANKING, INSURANCE AND FINANCE (calling clients based on web interactions, no need for a lead)
- 2<sup>nd</sup> place BANKING, INSURANCE AND FINANCE (Smart Banka – increase in sale of loans finished fully online)



#### THE BEST BANK 2019

SMART BANKA 1st place – BANKING INNOVATOR (MONETA Smart Banka new generation)



# ZLATÁ KORUNA AWARDS 2019

SMART BANKA

- 2<sup>nd</sup> place PUBLIC AWARD
   (as the best financial product on the Czech market)
- 2<sup>nd</sup> place INNOVATION
   (first and only application with fully integrated solution of both platforms Apple Pay and Google Pay)
- 3<sup>rd</sup> place INNOVATION (for the first multibanking in the Czech Republic)
- 2<sup>nd</sup> place ONLINE APPLICATIONS

   (integrated solution Apple Pay & Google Pay, dark mode and most up to date malware protection)
- 2<sup>nd</sup> place PAYMENT CARDS

   (integrated solution Apple Pay & Google Pay and function for full control under payment cards and tokens usage)

RETAIL & SMALL BUSINESS LOANS

- 2<sup>nd</sup> place SMALL BUSINESS LOANS (for the fully online loan for small business clients)
- 2<sup>nd</sup> place RETAIL LOANS (for the easy and quick fully online retail loan)



## **AWARDS RECEIVED IN 2018**

# MONETA received extensive recognition as a leader in products, innovation and digitalization

Fincentrum 2018 MONETA awarded "The Best Mortgage 2018"

MONETA's mortgage offer named

the Best mortgage by Fincentrum



Zlatá koruna 2018 1<sup>st</sup> place – Online application, 3<sup>rd</sup> place Public Award



MasterCard Innovations 2018 -Mobile payments



Smart Banka awarded by Zlatá Koruna 1st place as the best online application and 3rd place as the best financial product on Czech MONETA was awarded for card digitalization in wegrables Garmin and Fitbit

**VISA** Best Innovator 2018 -Mobile payments and wearables



market



Finparáda 2018 2<sup>nd</sup> place – Debt consolidation



MONETA was awarded for launching mobile payments and for card digitalization in wearables Garmin and Fitbit

MONETA with Smart Banka voted by public as the leading banking innovator

MONETA's debt consolidation offer received 2nd place in category debt consolidation by Finparada.cz

**Business Vision 2018** The Best SME bank in the Czech Republic



MONETA was named the Best SME Bank in the Czech Republic by Business Vision

**Global Banking & Finance** Awards 2018: The Best Investor Relations Bank Czech Republic



MONETA was named the Best Investor Relations Bank Czech Republic by Global Banking & Finance TOP Odpovědná Velká Firma 2018



The Bronze level certificate for Most Responsible Large Company in the Czech Republic 2018 by Business for Society



## **INVESTOR INTERACTION IN 4Q 2019**

# Management convenes general meeting and plans to participate in three investor conferences

**General Meeting** 

26 November 2019

FY 2019 Earnings

6 February 2020

Goldman Sachs
Annual CEEMEA Conference

London

12 November 2019

J.P. Morgan CEE Investor Day

London

21 November 2019

WOOD's Winter Wonderland Conference

Prague

3 - 6 December 2019



## **INVESTOR RELATIONS**

# **Contacts**

Linda Kavanová

Jarmila Valentová

MONETA Money Bank, a.s. BB Centrum, Vyskočilova 1442/1b 140 28 Praha 4 – Michle Tel: +420 224 442 549 investors@moneta.cz www.moneta.cz

Identification number: 25672720

Bloomberg: MONET CP ISIN: CZ0008040318

Reuters: MONET.PR SEDOL: BD3CQ16



# Appendix

- MONETA's Credit Rating
- MONETA's Shareholder Structure
- MONETA's Share Price and Volumes and Dividend Overview
- Bond Issuance
- Asset under Mangement
- Consolidated Statement of Financial Position
- Consolidated Statement of Profit or Loss and Other Comprehensive Income
- Key Performance Ratios
- Forward Looking Statements
- Alternative Performance Measures
- Glossary
- Disclaimer and Other Information



## MONETA'S CREDIT RATING

# Moody's has upgraded investment grade rating to A2/P-1 with stable outlook from Baa2/P-2, S&P rating reaffirmed

Rating Agency <sup>1</sup>	Long-term	Short-term	Outlook	Last report
Standard & Poor's	BBB	A-2	Stable	19 March 2019
Moody's	A2	P-1	Stable	7 June 2019

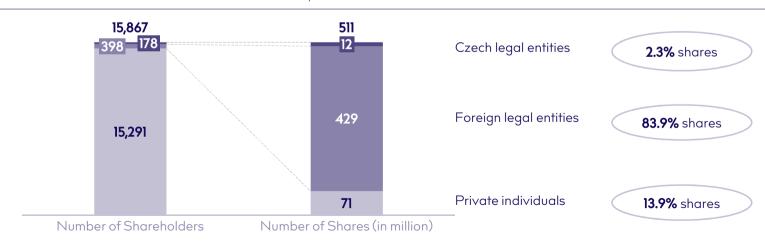


## SHAREHOLDER STRUCTURE

# More than 86% MONETA's shares owned by legal entities

#### GEOGRAPHICAL SUMMARY PER HOLDING (in % as at September 2019) 27.3 17.3 14.1 11.6 8.7 6.7 3.9 3.8 3.8 2.8 United States Rest of the Czech United Asia Switzerland Sweden Canada Rest of Germany the World Republic Europe Kingdom and Other

#### **STRUCTURE BY TYPE OF SHAREHOLDER** (as at September 2019)

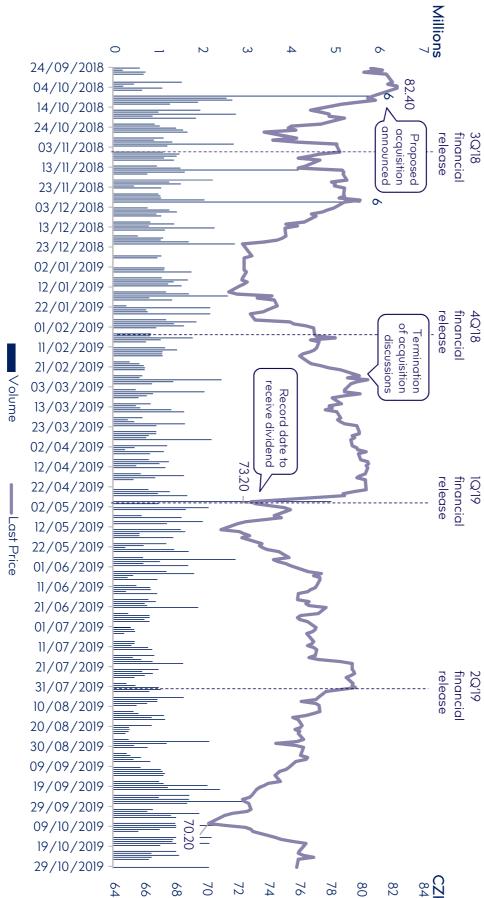




## MONETA MONEY 0 24/09/2018 04/10/2018 14/10/2018 24/10/2018 03/11/2018 13/11/2018 23/11/2018 03/12/2018 13/12/2018 23/12/2018 02/01/2019

# MARKET PRICE AND VOLUMES

The highest price at CZK 82.40; the lowest CZK 70.20



Source: Bloomberg

## DIVIDEND

# Based on operating and capital plans three year cumulative dividend pay-out is targeted to be at minimum CZK 10.2bn gross<sup>1</sup>

**DIVIDEND PAY-OUT PER SHARE** (CZK, before tax)





## **BOND ISSUANCE**

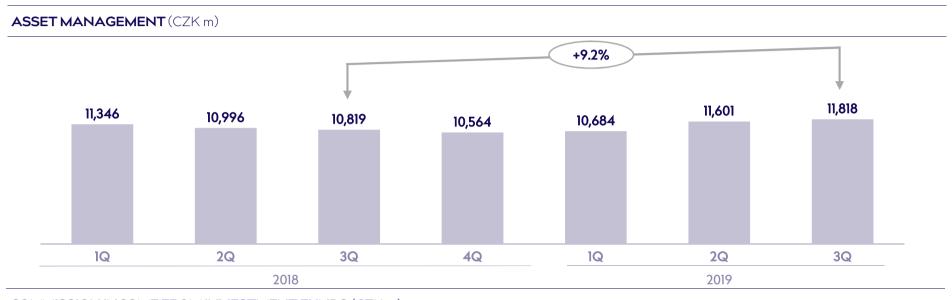
# Tier 2 of MONETA was priced at a record-low rate in peer comparison

BANK	RATING	MATURITY	SIZE	SPREAD AT ISSUANCE	CURRENT SPREAD
BAWAG PSK	Baa2	2028	EUR 400m	+230	+190
mBank	Baal	2028	PLN 550m	+180	+187
Belfius	Baa2	2028	EUR 200m	+123	+196
Commerzbank	Baa3	2027	EUR 650m	+340	+227
LBBW	Baa2	2029	EUR 500m	+170	+141
Lloyds Bank	Baal	2028	EUR 750m	+130	+190
ABN-AMRO	Baa2	2028	USD 1.5bn	+240	+183
AVERAGE				+202	+188
MONETA MONEY BANK	Baa2	2029	CZK 2bn	+163	+163

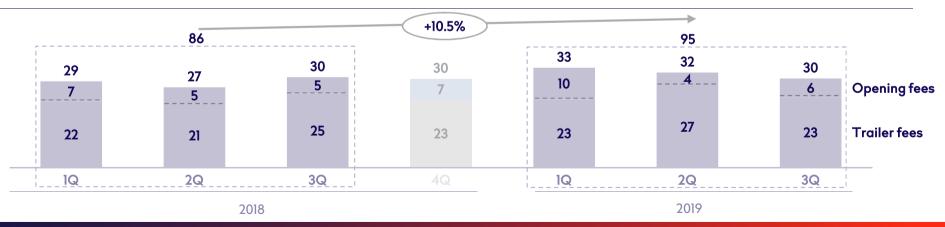


## ASSET MANAGEMENT OVERVIEW

# Trend in asset management continued moderately, supported by plans to improve distribution during 2020



#### COMMISSION INCOME FROM INVESTMENT FUNDS (CZK m)



## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

CZK m	30/09/2019	31/12/2018 <sup>1</sup>	% Change
Cash and balances with the central bank	6,684	8,139	(17.9%)
Derivative financial instruments with positive value	21	28	(25.0%)
Investment securities	25,394	20,780	22.2%
Hedging derivatives with positive fair values	156	53	194.3%
Change in fair value of items hedged on portfolio basis	50	30	66.7%
Loans and receivables to banks	38,926	33,436	16.4%
Loans and receivables to customers	152,370	140,123	8.7%
Intangible assets	2,144	1,789	19.8%
Property and equipment	3,172	1,296	144.8%
Investments in subsidaries and associates	2	2	0.0%
Current tax assets	18	16	12.5%
Deferred tax assets	0	127	(100.0%)
Other assets	766	1,113	(31.2%)
Total Assets	229,703	206,932	11.0%
Due to banks	5,549	10,716	(48.2%)
Due to customers	192,273	168,792	13.9%
Derivative financial instruments with negative value	9	44	(79.5%)
Hedging derivatives with negative fair values	513	167	207.2%
Subordinated liabilities	1,989	0	n/a
Provisions	227	261	(13.0%)
Current tax liability	133	107	24.3%
Deferred tax liability	258	177	45.8%
Other liabilities	3,588	1,431	150.7%
Total Liabilities	204,539	181,695	12.6%
Share capital	511	511	0.0%
Share premium	5,028	5,028	0.0%
Statutory reserve	102	102	0.0%
Reserve from revaluation of FVTOCI	0	0	n/a
Available for sale reserve	0	0	n/a
Share based payment reserve	(2)	(2)	0.0%
Retained earnings	19,525	19,598	(0.4%)
Total Equity	25,164	25,237	(0.3%)
Total Liabilities & Equity	229,703	206,932	11.0%



# CONSOLIDATED STATEMENT OF FINANCIAL POSITION - QUARTERLY DEVELOPMENT

CZK m	30/09/2017	31/12/2017 <sup>1</sup>		30/06/2018 <sup>2</sup>		31/12/2018 <sup>1</sup>		30/06/2019	30/09/2019
Cash and balances with the central bank	7,373	7,127	6,823	7,498	7,336	8,139	5,381	7,334	6,684
Financial assets at fair value through profit or loss	42	48	0	0	0	0	0	0	0
Derivative financial instruments with positive value	0	0	45	146	42	28	25	19	21
Investment securities	0	0	11,965	21,013	20,772	20,780	21,647	21,834	25,394
Financial assets - available for sale	55	57	0	0	0	0	0	0	0
Financial assets - held to maturity	8,996	11,723	0	0	0	0	0	0	0
Hedging derivatives with positive fair values	0	4	0	33	242	53	57	36	156
Change in fair value of items hedged on portfolio basis	0	(6)	58	(81)	(331)	30	(5)	88	50
Loans and receivables to banks	38,919	53,380	35,849	21,981	17,836	33,436	28,184	28,443	38,926
Loans and receivables to customers	119,900	123,680	126,261	132,196	135,661	140,123	142,245	148,289	152,370
Intangible assets	1,108	1,301	1,436	1,568	1,700	1,789	1,870	1,997	2,144
Property and equipment	677	871	874	1,069	1,210	1,296	3,305	3,208	3,172
Goodwill	104	0	0	0	0	0	0	0	0
Investments in subsidaries and associates	2	2	3	3	2	2	3	3	2
Current tax assets	262	308	279	368	25	16	30	28	18
Deferred tax assets	449	386	339	217	148	127	0	0	0
Other assets	980	853	862	816	770	1,113	986	672	766
Total Assets	178,867	199,734	184,794	186,827	185,413	206,932	203,728	211,951	229,703
Due to banks	20,303	29,643	10,264	14,139	9,201	10,716	4,660	8,353	5,549
Due to customers	130,358	141,469	145,175	146,391	149,209	168,792	168,128	175,186	192,273
Financial liabilities – at fair value through profit or	41	/0	0	0	0	0	0	0	0
loss	41	68	U	ا	١	۷	U	0	٥
Derivative financial instruments with negative value	0	0	37	51	34	44	16	99	9
Hedging derivatives with negative fair values	0	4	88	16	2	167	157	292	513
Subordinated liabilities	0	0	0	0	0	0	0	0	1,989
Provisions	267	364	333	285	260	261	241	246	227
Current tax liability	4	2	17	11	61	107	55	38	133
Deferred tax liability	244	267	254	251	238	177	237	249	258
Other liabilities	2,693	2,154	2,327	2,525	2,008	1,431	4,014	3,381	3,588
Total Liabilities	153,910	173,971	158,495	163,669	161,013	181,695	177,508	187,844	204,539
Share capital	511	511	511	511	511	511	511	511	511
Share premium	5,028	5,028	5,028	5,028	5,028	5,028	5,028	5,028	5,028
Statutory reserve	102	102	102	102	102	102	102	102	102
Reserve from revaluation of FVTOCI	0	0	0	0	0	0	0	0	0
Available for sale reserve	(59)	(57)	0	0	0	0	0	0	0
Share based payment reserve	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)
Retained earnings	19,377	20,181	20,660	17,519	18,761	19,598	20,581	18,468	19,525
Total Equity	24,957	25,763	26,299	23,158	24,400	25,237	26,220	24,107	25,164
Total Liabilities & Equity	178,867	199,734	184,794	186,827	185,413	206,932	203,728	211,951	229,703



## CONSOLIDATED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME

CZK m	3Q 2019	3Q 2018	% Change
Interest and similar income	6,574	5,700	15.3%
Interest expense and similar charges	(663)	(263)	152.1%
Net interest income	5,911	5,437	8.7%
Fee and commission income	1,667	1,600	4.2%
Fee and commission expense	(218)	(248)	(12.1%)
Net fee and commission income	1,449	1,352	7.2%
Dividend income	1	2	(50.0%)
Net income from financial operations	382	298	28.2%
Other operating income	91	436	(79.1%)
Total operating income	7,834	7,525	4.1%
Personnel expenses	(1,692)	(1,743)	(2.9%)
Administrative expenses <sup>1</sup>	(943)	(1,106)	(14.7%)
Depreciation and amortisation	(719)	(428)	68.0%
Regulatory charges	(139)	(89)	56.2%
Other operating expenses <sup>1</sup>	(225)	(99)	127.3%
Total operating expenses	(3,718)	(3,465)	7.3%
Profit for the period before tax and net impairment of financial assets	4,116	4,060	1.4%
Net impairment of financial assets	(301)	0	n/a
Profit for the period before tax	3,815	4,060	(6.0%)
Taxes on income	(745)	(697)	6.9%
Profit for the period after tax	3,070	3,363	(8.7%)
Total comprehensive income attributable to the equity holders	3,070	3,363	(8.7%)



## CONSOLIDATED STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME - QUARTERLY DEVELOPMENT

CZK m	3Q 2017	4Q 2017	1Q 2018	2Q 2018	3Q 2018	4Q 2018	IQ 2019	2Q 2019	3Q 2019
Interest and similar income	1,858	1,911	1,873	1,874	1,953	2,120	2,105	2,157	2,312
Interest expense and similar charges	(54)	(67)	(77)	(92)	(94)	(148)	(158)	(202)	(303)
Net interest income	1,804	1,844	1,796	1,782	1,859	1,972	1,947	1,955	2,009
Fee and commission income	561	589	519	550	531	591	522	575	570
Fee and commission expense	(87)	(48)	(74)	(90)	(84)	(51)	(56)	(91)	(71)
Net fee and commission income	474	541	445	460	447	540	466	484	499
Dividend income	0	0	0	1	1	1	1	0	0
Net income from financial operations	103	90	85	101	112	98	100	173	109
Other operating income	71	105	59	41	336	26	36	27	28
Total operating income	2,452	2,580	2,385	2,385	2,755	2,637	2,550	2,639	2,645
Personnel expenses	(610)	(672)	(593)	(579)	(571)	(581)	(546)	(579)	(567)
Administrative expenses <sup>1</sup>	(395)	(578)	(381)	(358)	(367)	(453)	(319)	(321)	(303)
Depreciation and amortisation	(112)	(132)	(127)	(141)	(160)	(182)	(246)	(234)	(239)
Regulatory charges	0	0	(89)	0	0	0	(139)	0	0
Other operating expenses <sup>1</sup>	(40)	(110)	(65)	(37)	3	(171)	(85)	(87)	(53)
Total operating expenses	(1,157)	(1,492)	(1,255)	(1,115)	(1,095)	(1,387)	(1,335)	(1,221)	(1,162)
Profit for the period before tax and net impairment of financial assets	1,295	1,088	1,130	1,270	1,660	1,250	1,215	1,418	1,483
Net impairment of financial assets	(140)	20	281	(130)	(151)	(274)	14	(147)	(168)
Goodwill Impairment	0	(104)	0	0	0	0	0	0	0
Profit for the period before tax	1,155	1,004	1,411	1,140	1,509	976	1,229	1,271	1,315
Taxes on income	(231)	(200)	(238)	(192)	(267)	(139)	(246)	(242)	(257)
Profit for the period after tax	924	804	1,173	948	1,242	837	983	1,029	1,058
Change in fair value of AFS investments recognised in OCI	52	2	0	0	0	0	0	0	0
Deferred tax	(11)	0	0	0	0	0	0	0	0
Other comprehensive income, net of tax	41	2	0	0	0	0	0	0	0
Total comprehensive income attributable to the equity holders	965	806	1,173	948	1,242	837	983	1,029	1,058



#### **KEY PERFORMANCE RATIOS**

	3Q 2019	FY 2018	Change in bps
Profitability			
Yield (% Avg. Net Customer Loans)	5.3%	5.5%	(20)
Cost of Funds (% Avg Deposits and Loans) <sup>1</sup>	0.47%	0.23%	24
Cost of Funds on Core Customer Deposits (% Avg Deposits) <sup>2</sup>	0.29%	0.18%	11
NIM (% Avg Int Earning Assets) <sup>1,3,4</sup>	3.7%	3.7%	0
Cost of Risk (% Avg Net Customer Loans)	0.27%	0.21%	6
Risk-adj. yield (% Avg Net Customer Loans)	5.0%	5.3%	(30)
Net Fee & Commission Income / Operating Income (%)	18.5%	18.6%	(10)
Net Non-Interest Income / Operating Income (%)	24.5%	27.1%	(260)
Cost to Income Ratio	47.5%	47.7%	(20)
RoTE	17.8%	17.9%	(10)
RoE	16.3%	16.6%	(30)
RoAA <sup>1</sup>	1.9%	2.1%	(20)
Liquidity / Leverage			
Net Loan to Deposit ratio <sup>1</sup>	79.2%	83.0%	(380)
Total Equity / Total Assets <sup>1</sup>	11.0%	12.2%	(120)
Liquid Assets <sup>1,3</sup> / Total Assets <sup>1</sup>	30.9%	30.1%	80
Capital Adequacy			
RWA density <sup>5</sup>	48.4%	50.0%	(160)
Total CAR (%)	18.1%	16.4%	170
Tier l ratio (%)	16.5%	16.4%	10
Asset Quality			
Non-performing Loan Ratio (%)	1.9%	2.8%	(90)
Core Non-performing Loan Coverage (%)	54.6%	66.3%	(1,170)
Total NPL Coverage (%)	103.3%	99.9%	340



### KEY PERFORMANCE RATIOS - QUARTERLY DEVELOPMENT

	1Q 2017	2Q 2017	3Q 2017	4Q 2017	1Q 2018	2Q 2018	3Q 2018	4Q 2018	1Q 2019	2Q 2019	3Q 2019
Profitability											
Yield (% Avg. Net Customer Loans)	6.8%	6.4%	6.2%	6.0%	5.7%	5.5%	5.5%	5.5%	5.3%	5.3%	5.3%
Cost of Funds (% Avg Deposits and Loans) <sup>1</sup>	0.15%	0.15%	0.15%	0.17%	0.19%	0.23%	0.24%	0.35%	0.36%	0.45%	0.64%
Cost of Funds on Core Customer Deposits (% Avg Deposits) <sup>2</sup>	0.16%	0.16%	0.16%	0.16%	0.17%	0.17%	0.17%	0.22%	0.22%	0.24%	0.44%
NIM (% Avg Int Earning Assets) 1,3,4	5.1%	4.7%	4.3%	4.0%	3.8%	3.9%	4.1%	4.1%	3.9%	3.9%	3.7%
Cost of Risk (% Avg Net Customer Loans)	0.28%	0.63%	0.47%	(0.07%)	(0.90%)	0.40%	0.45%	0.79%	(0.04)%	0.40%	0.45%
Risk-adj. yield (% Avg Net Customer Loans)	6.5%	5.8%	5.7%	6.0%	6.6%	5.1%	5.0%	4.7%	5.3%	4.9%	4.9%
Net Fee & Commission Income / Operating Income (%)	18.1%	16.6%	19.3%	21.0%	18.7%	19.3%	16.2%	20.5%	18.3%	18.3%	18.9%
Net Non-Interest Income / Operating Income (%)	25.3%	34.2%	26.4%	28.5%	24.7%	25.3%	32.5%	25.2%	23.6%	25.9%	24.0%
Cost to Income Ratio	45.5%	41.4%	47.2%	57.8%	52.6%	46.8%	39.7%	52.6%	52.4%	46.3%	43.9%
RoTE	15.3%	20.1%	15.6%	13.1%	18.9%	17.6%	21.9%	14.3%	16.1%	18.6%	18.4%
RoE	14.8%	19.3%	14.8%	12.5%	17.8%	16.4%	20.4%	13.3%	15.0%	17.1%	16.8%
RoAA <sup>1</sup>	2.7%	2.9%	2.2%	1.7%	2.4%	2.0%	2.7%	1.7%	1.9%	2.0%	1.9%
Liquidity / Leverage											
Loan to Deposit ratio <sup>1</sup>	94.4%	93.1%	92.0%	87.4%	87.0%	90.3%	90.9%	83.0%	84.6%	84.6%	79.2%
Total Equity / Total Assets	18.0%	15.0%	14.0%	12.9%	14.2%	12.4%	13.2%	12.2%	12.9%	11.4%	11.0%
Liquid Assets <sup>1,3</sup> / Total Assets <sup>1</sup>	25.3%	24.3%	30.9%	36.2%	29.6%	27.0%	24.8%	30.1%	27.1%	27.2%	30.9%
Capital Adequacy											
RWA Density <sup>5</sup>	62.5%	61.6%	53.0%	46.3%	54.3%	53.3%	54.2%	50.0%	51.9%	50.3%	48.4%
Total CAR (%)	19.9%	18.4%	18.1%	17.4%	16.6%	16.0%	16.6%	16.4%	17.0%	16.7%	18.1%
Tier l ratio (%)	19.9%	18.4%	18.1%	17.4%	16.6%	16.0%	16.6%	16.4%	17.0%	16.7%	16.5%
Asset Quality											
Non-performing Loan Ratio (%)	5.6%	5.0%	4.4%	4.1%	3.7%	3.3%	3.0%	2.8%	2.0%	1.8%	1.9%
Core NPL Coverage (%)	69.7%	69.3%	68.1%	64.1%	65.3%	61.5%	63.4%	66.3%	60.7%	56.7%	54.6%
Total NPL Coverage (%)	81.7%	81.6%	81.1%	77.0%	93.0%	93.4%	95.8%	99.9%	108.4%	109.4%	103.3%



### FORWARD-LOOKING STATEMENTS

#### Forward-looking statements

- This presentation and subsequent discussion may contain projections, estimates, forecasts, targets, opinions, prospects, results, returns and forward-looking statements with respect to the management's medium term guidance, profitability, costs, assets, capital position, financial condition, results of operations, dividend and business of the Group (together, "forward-looking statements"). The forward looking statements assume a purely organic growth without regard to any potential acquisition.
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#### Material assumptions for forward-looking statements

• See slide "Material assumptions for medium term guidance" on page 78.

#### Dividend guidance

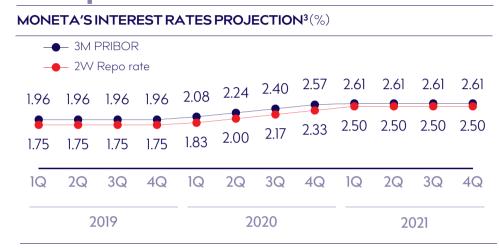
• In addition to the limitations of forward-looking statements stated above, provided dividend guidance in this presentation is subject to corporate, regulatory and regulator's limitations and approval of the relevant Annual General Meeting. The dividend guidance assumes purely organic growth without any potential acquisition and the ability to maintain capital adequacy ratio target at 15.9%. In addition, dividend guidance is subject to actual results of the Group in the years 2019 – 2021.



#### MATERIAL ASSUMPTIONS FOR MEDIUM TERM GUIDANCE

# Positive macroeconomic environment, increasing interest rates, strong growth in loans and deposits

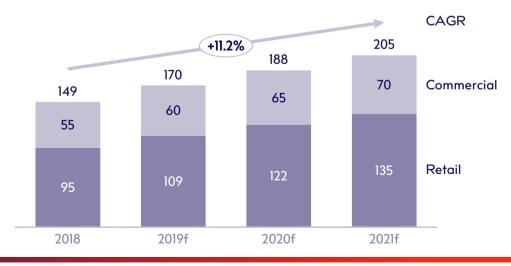




#### MONETA'S GROSS PERFORMING LOAN BOOK DEVELOPMENT (CZK bn)



#### MONETA'S DEPOSITS DEVELOPMENT (CZK bn)





#### **BRANCH NETWORK**

# We continue our branch transformation to optimize and digitalize our physical customer touch points

We have reduced the branch network from **202** to **180** locations in 3Q 2019 and further invested in refurbishment and digitalization of key locations













#### ALTERNATIVE PERFORMANCE MEASURES

- In this presentation, certain financial data and measures are presented which are not calculated pursuant to any accounting standard and which are therefore non-IFRS measures and alternative performance measures as defined in the European Securities and Markets Authority Guidelines on Alternative Performance Measures. These financial data and measures are cost of funds, core cost of funds, incremental RoE, net interest margin / NIM, net non-interest income, return on average assets, yield / loan portfolio yield, cost to income ratio, tangible equity, return on tangible equity, excess capital, core cost of risk, cost of risk, risk adjusted yield, risk adjusted operating income, loan to deposit ratio, total NPL coverage, NPL / Non-performing loans, NPL ratio, RWA density, new production / new volume, Effective Tax Rate. All alternative performance measures included in this document are calculated for specified period.
- These alternative performance measures are included to (i) extend the financial disclosure also to metrics which are used, along with IFRS measures, by the management in evaluating the Group's performance, and (ii) provide to investors further basis, along with IFRS measures, for measuring the Group's performance. Because of the discretion that the Group has in defining these measures and calculating the reported amounts, care should be taken in comparing these various measures with similar measures used by other companies. These measures should not be used as a substitute for evaluating the performance of the Group based on the Consolidated Financial Statements of the Group. Non-IFRS measures have limitations as analytical tools, and investors should not consider them in isolation, or as a substitute for analysis of the Group's results as reported under IFRS and set out in the Consolidated Financial Statements of the Group, and investors should not place any undue reliance on non-IFRS measures. Non-IFRS measures presented in this report should not be considered as measures of discretionary cash available to the Group to invest in the growth of the business, or as measures of cash that will be available to the Group to meet its obligations. Investors should rely primarily on the Group's IFRS results and use the non-IFRS measures only as supplemental means for evaluating the performance of the Group.
- Definition of other alternative performance measures is provided in Glossary section.



## GLOSSARY (1/3)

AFS	Available for sale
A 6 \ /	Annual Canaval Machine
AGM	Annual General Meeting
Annualized	Adjusted so as to reflect the relevant rate on the full year basis.
ARAD	ARAD is a public database that is part of the information service of the Czech National Bank. It is uniform system of presenting time series of aggregated data for individual statistics and financial market areas.
Attrition / Loan Balance Attrition	Extraordinary principal repayment transactions exceeding 40% of the prior month average principal and not recognized as internal refinancing. Loans more than 30 days past due are excluded
Auto	MONETA Auto, s.r.o.
Average balance of net interest earning assets	Two-point average of the beginning and ending balances of Net Interest Earning Assets for the period
Average balance of net loans to customers	Two-point average of the beginning and ending balances of Loans and receivables to customers for the period
Average balance of total assets	Two-point average of the beginning and ending balances of Total Assets for the period
Bank	MONETA Money Bank, a.s.
Back-to-back repo operations	Repo transactions with counterparties which are closed on back-to-back basis by reverse repo transactions with CNB.
BB forecast	Bloomberg forecast
bn	Billion
bps	Basis points
CAGR	Compound Annual Growth Rate
CAPEX	Capital expenditure
CAR / Capital Adequacy Ratio	Ratio calculated as regulatory capital as a percentage of risk-weighted assets
CNB	Czech National Bank
Cost of Funds (% Avg Deposits)	Interest expense and similar charges for the period (excl. Tier 2 bonds expenses) divided by average balance of due to banks and due to customers
Cost of Funds on Core Customer Deposits (% Avg Deposits) / Core Cost of Funds	Interest expense and similar charges on customer deposits for the period divided by average balance of customer deposits, excl. repo operations

Core Cost of Risk or Core CoR	Net impairment of financial assets for the period divided by average balance of net loans to customers excluding gain from monetization of NPLs since 2018 based on IFRS 9. If Core Cost of Risk shown in CZK then it corresponds to "Net impairment of financial assets" without impact of NPL sales.
CoR or Cost of Risk or Cost of Risk (% Avg Net Customer Loans)	Net impairment of financial assets divided by average balance of net loans to customers since 2018 based on IFRS9. If Cost of Risk shown in CZK then it corresponds to "Net impairment of financial assets".
Core Customer Deposits	Due to customers excluding opportunistic repo operations
Cost to Income Ratio (C/I)	Ratio (expressed as a percentage) of total operating expenses for the period total operating income for the period
Core NPL Coverage	Ratio (expressed as a percentage) of loss allowances for non-performing loans and receivables to total non-performing loans and receivables
CRR	Regulation (EU) No. 575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms and amending Regulation (EU) No. 648/2012, as amended
Customer Deposits	Due to customers
CZK	Czech Koruna
CZSO	Czech Statistical Office
Drawn limit / Overdraft Drawn	Loans and receivables to customer balance
E-payment	One-time payment transactions through internet banking or mobile banking
ETR / Effective Tax Rate	Effective Tax Rate – calculated as taxes on income divided by profit for the period before tax
Excess capital	Capital exceeding the management target of CAR, currently 15.9%.
Expected credit loss model	The impairment model that measures credit loss allowances using a three-stage approach based on the extent of credit deterioration of financial asset since origination; Stage 1 – financial assets with no significant increase in credit risk since initial recognition, Stage 2 – financial assets with significant increase in credit risk since initial recognition but not in default, Stage 3 – financial assets in default.
Front end roles (employees)	Predominately employees whose variable compensation is sales-driven together with their immediate managers, and employees of Collections & Recovery department
FTE	The average recalculated number of employees during the period is an average of the figures reported to Czech Statistical Office (CZSO) on a monthly basis in accordance with Article 15 of Czech Act No. 518/2004. The figures reported to CZSO equal to quotient of the following nominator and the following denominator. The nominator is defined as all hours worked by all employees, their related leaves/holidays and their related sick days. The denominator represents a standard working hours per an employee and a month.



## GLOSSARY (2/3)

FVTOCI	Financial assets measured at Fair Value Through Other Comprehensive Income
FVTPL	Financial assets measured at Fair Value Through Profit or Loss
FY	Financial year
GDP	Gross domestic product
Group	The Bank and its subsidiarie.
Gross performing loans	Performing loans and receivables to customers as determined in accordance with the MONETA's loan receivables categorization rules (Standard)
Н	Half year
IFRS	International Financial Reporting Standards
Incremental RoE	Risk adjusted operating income on lending portfolio after tax (based on Cost of Risk excluding gain on debt sale and using average bank's cost of funds as interest expense) divided by internally allocated equity to the specific product, product group or segment. SME incremental RoE includes Investment loans and Working capital.
Interim dividend	Means first part of dividend for the particular year
Investment securities	Equity and debt securities in the Group's portfolio, consist of securities measured at amortized cost, fair value through other comprehensive income (FVTOCI) and fair value through profit or loss (FVTPL)
ISRE 2410	International Standard on Review Engagements 2410
k/ths	thousands
KPI	Key performance indicator
Leasing	MONETA Leasing, s.r.o.
Liquid Assets	Liquid assets comprise of cash and balances with central banks, investment securities (not transferred as collateral in repurchase agreements), loans and receivables to banks and prior transition to IFRS 9 also financial assets at fair value through profit or loss, financial assets available for sale, financial assets held to maturity (not transferred as collateral in repurchase agreements).
LCR	Liquidity Coverage Ratio measures the ratio (expressed as a percentage) of a bank's buffer of high quality liquid assets to its projected net liquidity outflows over a 30-day stress period, as calculated in accordance with EU Regulation'15/61
LtD Ratio or Loan to Deposit Ratio	Loan to deposit ratio calculated as net loans and receivables to customers divided by customer deposits
М	Millions

Market share – consumer loans	Consumer loans = Non-purposed and purposed consumer loans, debt consolidations, additional loan and American mortgages.
	Source: CNB ARAD, MMB in IFRS unconsolidated according to CNB definitions, gross loans excluding non-residents and loans in foreign currency, CNB annualized average weighted rate.
Market interest rates	Based on CNB ARAD
MoLSA	Ministry of Labor and Social Affairs
MONETA	MONETA has the same meaning as the Group
Net Income/Net Profit	Profit for the period after tax
Net Interest Earning Assets	Cash and balances with the central bank, investment securities, loans and receivables to banks, loans and receivables to customers and prior to transition to IFRS 9 also financial assets at fair value through profit and loss, financial assets available for sale, financial assets held to maturity
NII	Net Interest Income
Net Interest Margin or NIM	Net interest and similar income divided by average balance of net interest earning assets
Net Non-Interest Income	Total operating income less net interest and similar income for the period
New volume / New production	Aggregate of loan principal disbursed in the period for non-revolving loans
New volume yield / New production yield	Instalment products: model output of yield expected to be generated on newly originated loans based on inputs combining actual contractual terms and expected behavior of the loan for the specific type of the loan product.
	Revolving products (credit cards and working capital): weighted average of contractual rate on newly originated loans (credit limit)
NPL / Non- performing loans	Non-performing loans as determined in accordance with the MONETA's loan receivables categorization rules (substandard, doubtful, loss), Stage 3 according to IFRS9
NPL Ratio	Ratio (expressed as a percentage) of NPL to gross loans and receivables to customers
NPL Coverage / Coverage	Ratio (expressed as a percentage) of loss allowances for loans and advances to customers to NPL
Nr.	Number
OCI	other comprehensive income
Online Origination	Represents new volume originated from online applications and leads (client with contact details)
OPEX / Cost Base	Total operating expenses
OP risk	Operational risk
PL	Performing loans



## GLOSSARY (3/3)

Portfolio yield	Please refer to definition of yield
PSD2	Payment services directive 2 = The Payment Services Directive 2 is an EU Directive 2015/2366, administered by the European Commission (Directorate General Internal Market) to regulate payment services and payment service providers throughout the European Union (EU) and European Economic Area (EEA)
Q	Quarter
QtQ	Quarter-to-quarter
Reported RoTE / RoTE	Return on tangible equity calculated as annualized profit after tax for the period divided by tangible equity
Return on average assets or RoAA	Return on average assets calculated as annualized profit after tax for the period divided by average balance of total assets
Regulatory Capital	Mainly consists of paid-up registered share capital, share premium, retained profits, disclosed reserves and reserves for general banking risks, which must be netted off against accumulated losses, certain deferred tax assets, certain intangible assets and shares held by the Company in itself (calculated pursuant to CRR)
Regulatory Leverage	Relative size of an institution's assets, off-balance sheet obligations and contingent obligations to pay or to deliver or to provide collateral, including obligations from received funding, made commitments, derivates or repurchase agreements, but excluding obligations which can only be enforced during the liquidation of an institution, compared to that institution's own funds.
Risk Adjusted Operating Income	Calculated as total operating income less net impairment of loans and receivables and Net impairment of other receivables
Risk Adjusted Yield or Risk Adjusted Yield (% Avg Net Customer Loans)	Interest and similar income from loans to customers less net impairment of loans and receivables divided by average balance of net loans to customers.
Return on Equity or RoE	Return on equity calculated as annualized profit after tax for the period divided by total equity
RWA	Risk Weighted Assets calculated pursuant to CRR
RWA density	Calculates the average risk weight per unit of exposure. It is defined as the ratio of RWA to the Leverage Exposure (consisting of On&Off-balance sheet Gross Loans and counterparty credit risk).
RWA portfolio density	Calculates the weighted average risk weight of the loan portfolio only considering to the credit conversion factor effects per unit of exposure. It is defined as the ratio of RWA to the Gross Financing Receivables (consisting of On&Off-balance sheet)
Small business loan balances	Loans and receivables of unsecured instalment loans, commercial credit cards and unsecured overdrafts provided to an enterprise with an annual turnover of up to CZK 60 million
Small business (new) production	New volume of unsecured instalment loans and receivables to small business customers
SME	An enterprise with an annual turnover of up to CZK 200 million.

SREP Supervisory Review and Evaluation Process, when supervi	isor regularly
asses and measure the risks for each bank	isor regularly
Stage 1, Stage 2, Stage Stage 1 – financial assets with no significant increase in cre	dit risk since
initial recognition, Stage 2 - financial assets with significant	
credit risk since initial recognition but not in default, Stage 3	
assets in default.	
Tangible Equity Calculated as total equity less intangible assets and goody	vill
Tier   Capital The aggregate of Common equity tier   (CET  Capital) a	nd Additional
Tier I which mainly consists of capital instruments and	
(including certain unsecured subordinated debt instrume	
maturity date) provided in Art. 51 of CRR	
Tier I Capital Ratio Tier I Capital as a percantage of risk weighted asets	
Tier 2 Capital, T2 Regulatory Capital which consists of capital instruments	, subordinated
loans and other items (including certain unsecured subd	ordinated debt
obligations with payment restrictions) provided in Art. 62 o	f CRR
Total Capital Ratio Tier 1 Capital and Tier 2 Capital as a percentage of risk-we	
Total NPL Coverage Ratio (expressed as a percentage) of individual and portf	folio provisions
for loans and receivables to total non-performing loans and	d receivables
V4 Visegrád Group (Czech republik, Hungary, Poland, Slovak	)
Year	
Yield (% Avg. Net Interest and similar income from loans to customer divide	ed by average
Customer Loans) balance of net loans to customers	
YoY Year-on-year	
YTD Year to date	



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